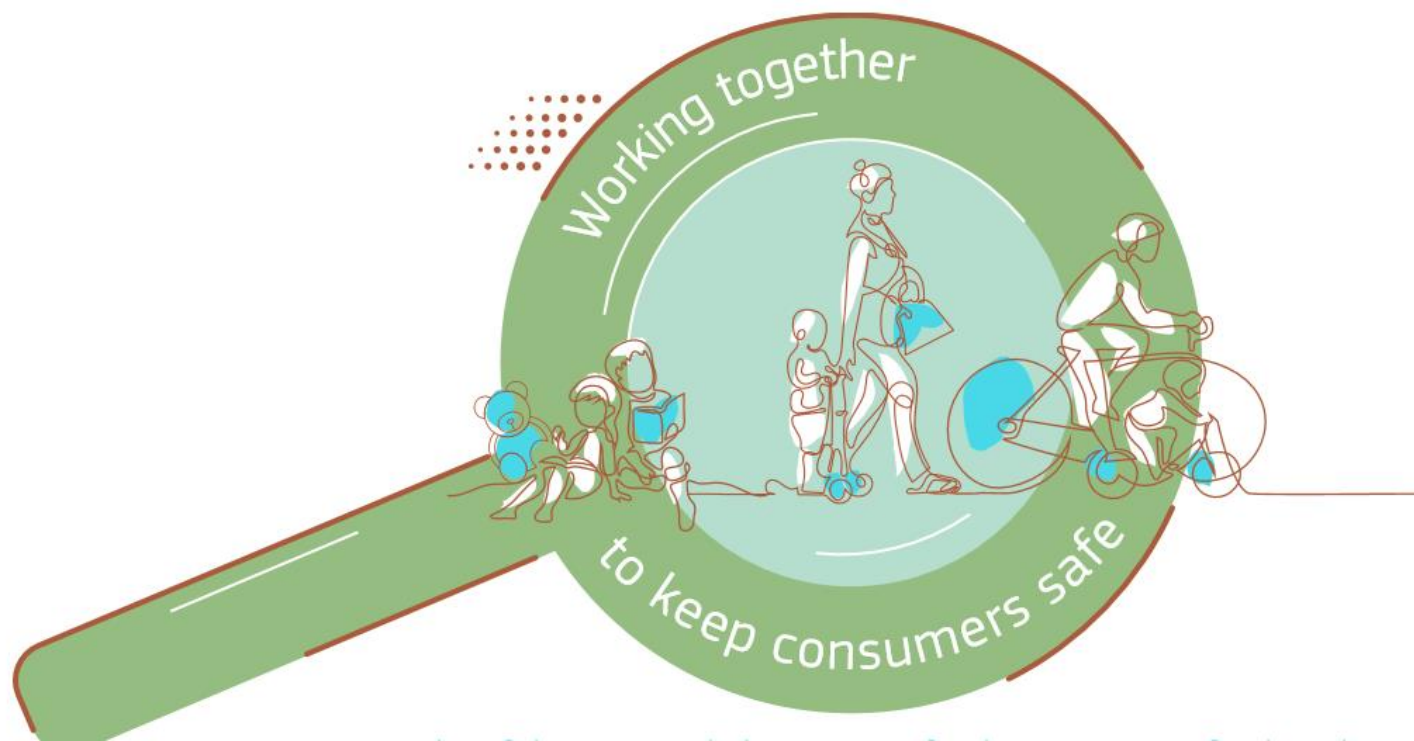


The Rapid Alert System for dangerous non-food products

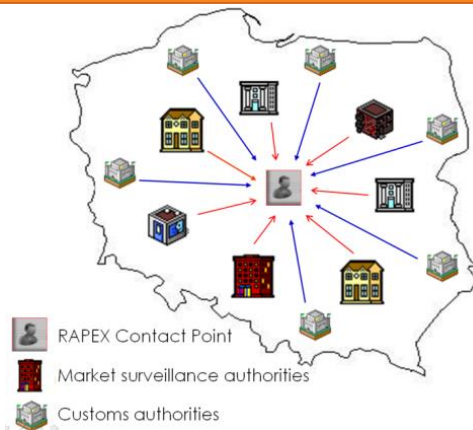


Brussels, 3 October 2019

European Rapid Alert System for dangerous non-food products – what is it?

System for rapid exchange of information between Member States and EFTA/EEA countries (28+3) and the European Commission about measures and actions taken in relation to products posing a serious risk (food and feed, medical products and devices are excluded)





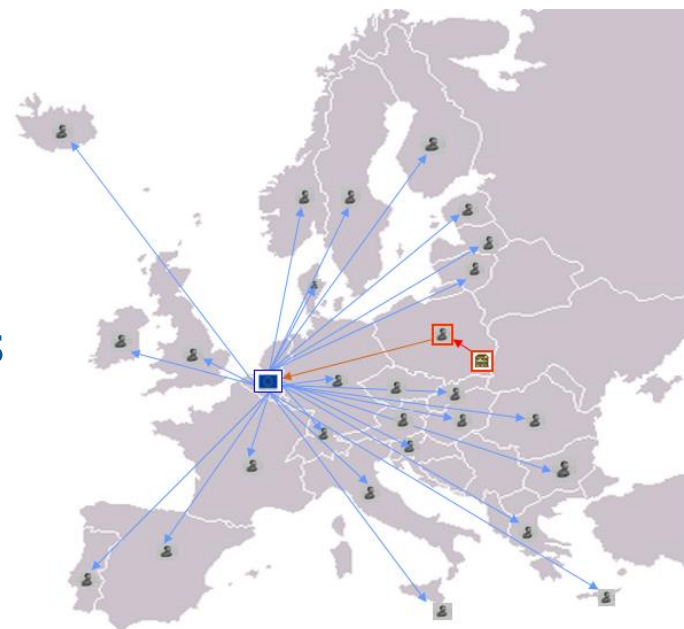
RAPEX network

a) RAPEX Contact Points network at European level:

- 31 RAPEX National Contact Points, 1 per MS/EEA

b) National RAPEX network:

- RAPEX Contact Points
- Customs authorities
- Market surveillance authorities
- Etc.



General principles of EU product safety legislation and its enforcement

- ❖ Any product placed on the EU market must be safe
- ❖ Economic operators have obligations to comply with this requirement
- ❖ Authorities have powers to ensure the legislation is complied with
- ❖ The European rapid alert system is a fundamental pillar for a safe single EU market
- ❖ Enforcement powers are with the authorities of the EU countries (not Commission)



General Product Safety Directive

Obligations for producers & distributors

- To place only safe products on the market/supply only safe products
- To ensure proper labelling of products/keep & provide the documentation necessary for tracing the product's origin
- To inform themselves about risks and pass on information
- To inform national authorities about dangerous products they have placed on the market
- To take appropriate actions and cooperate when risks are discovered

CHAPTER III

Other obligations of producers and obligations of distributors

Article 5

1. Within the limits of their respective activities, producers shall provide consumers with the relevant information to enable them to assess the risks inherent in a product throughout the normal or reasonably foreseeable period of its use, where such risks are not immediately obvious without adequate warnings, and to take precautions against those risks.

Responsibilities of Member States

- ✓ Ensuring that producers and distributors comply with their obligations
- ✓ Performance of market surveillance
- ✓ Establish national market surveillance networks and procedures
- ✓ Impose preventive and restrictive measures where relevant (sales ban, withdrawal from the market, recall from consumers)

CHAPTER IV

Specific obligations and powers of the Member States

Article 6

1. Member States shall ensure that producers and distributors comply with their obligations under this Directive in such a way that products placed on the market are safe.
2. Member States shall establish or nominate authorities competent to monitor the compliance of products with the general safety requirements and arrange for such authorities to have and use the necessary powers to take the appropriate measures incumbent upon them under this Directive.

Commission's role

- ✓ Monitor that Member States meet their obligations
- ✓ Support a series of activities aimed at ensuring that only safe products are put on the market in Europe, for example by financing coordinated market surveillance activities
- ✓ International collaboration
- ✓ Recognise standards
- ✓ Adopt emergency measures

RAPEX notifications...

...contain information necessary to:

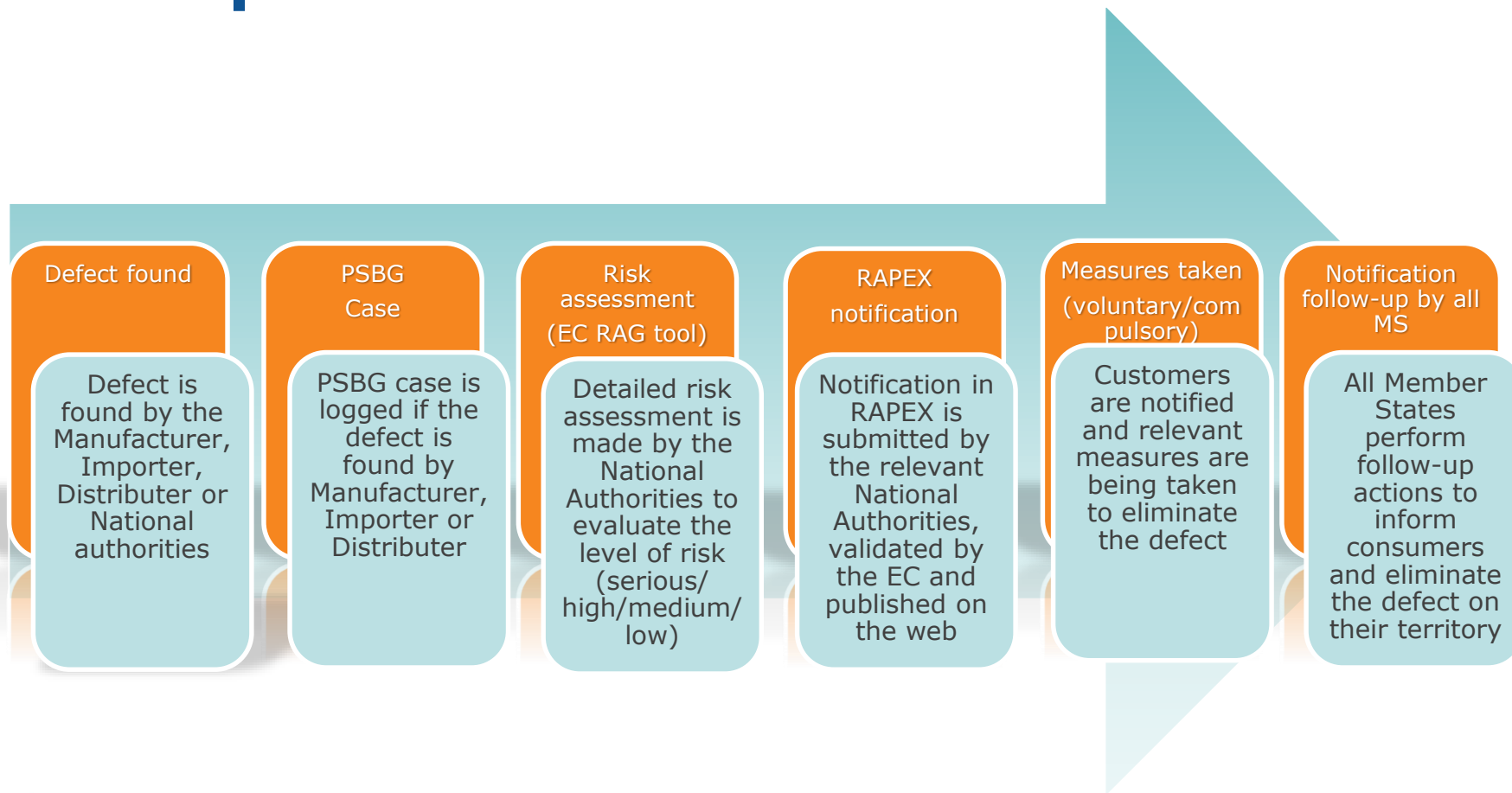
- **Identify the product**
- **Identify the marketing and distribution channels**
- **Trace origin of the product**
- **Determine the related risks**
- **Identify the measures taken to prevent risks**

...and when available,

- **Identify whether the product is counterfeit**



RAPEX process



Economic operators: Tools to comply with their obligations

1. Business gateway

2. RAG tool (Risk Assessment Guidelines)

Related Links

- > Brexit: Notice to stakeholders - Withdrawal of the products
- > Single Market: trading safe products across Europe
- > Mechanical Hazards Training Seminar in China
- > General product safety legislation
- > Specific products, standards and risks
- > Risk assessment application



Check now

to see the latest dangerous products detected



Subscribe

to receive a weekly report alert by email.


Are you buying, selling,
importing a product?




Search now

on the database of dangerous products

How does the Rapid Alert System work?

The Rapid Alert System for non-food, dangerous products facilitates the rapid exchange of information between the **national authorities**  (152 kB) of 31 countries and the European Commission on dangerous products found on the market.

If a manufacturer or distributor finds out that one of their products on sale is dangerous, they have to inform the competent **national contact**  (331 kB) in charge of receiving and dealing with alerts of dangerous non-food consumer products sent according to Article 5(3) of the **General Product Safety Directive (2001/95/EC)**

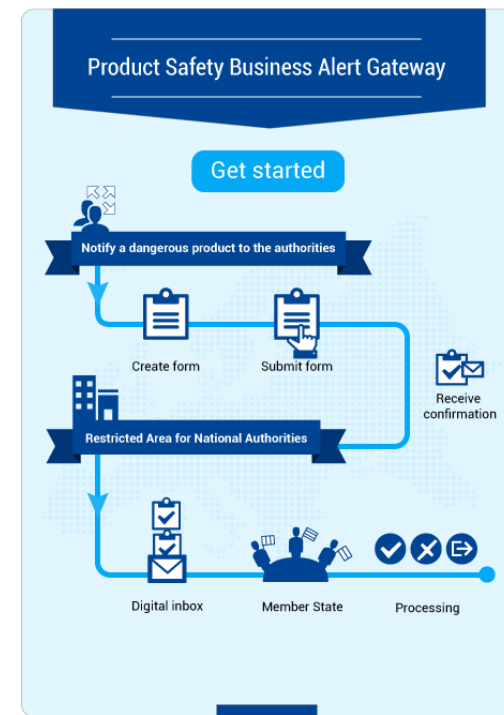
In this case it is recommended to use this tool: **Business Gateway**^{New}

All info at

https://ec.europa.eu/consumers/consumers_safety/safety_products/rapex/alerts/repository/content/pages/rapex/index_en.htm

Business Gateway for Economic Operators

- If a manufacturer or distributor finds out that one of their products on sale is dangerous, they have to inform the competent national authority, in compliance with their obligations under Article 5(3) of the General Product Safety Directive.
- The **Business Gateway** is an application developed by the Commission for this purpose.
- The submission of notifications through the Gateway is reserved for the producers/distributors of the notified product, or their authorised representative.
- The competent national authority may use the information provided to submit a RAPEX notification if all criteria for this are met.



Authentication via EU login

- ❖ In order to login to the Business Gateway system, you need an EU Login account.

This website uses cookies. Learn more about the [European Commission's cookie policy](#) Close this message X

EU Login
One account, many EU services

Where is ECAS? English (en)

Business Gateway requires you to authenticate

Sign in to continue


Use your e-mail address

Next




[Create an account](#)

Or

Or use the eID of your country

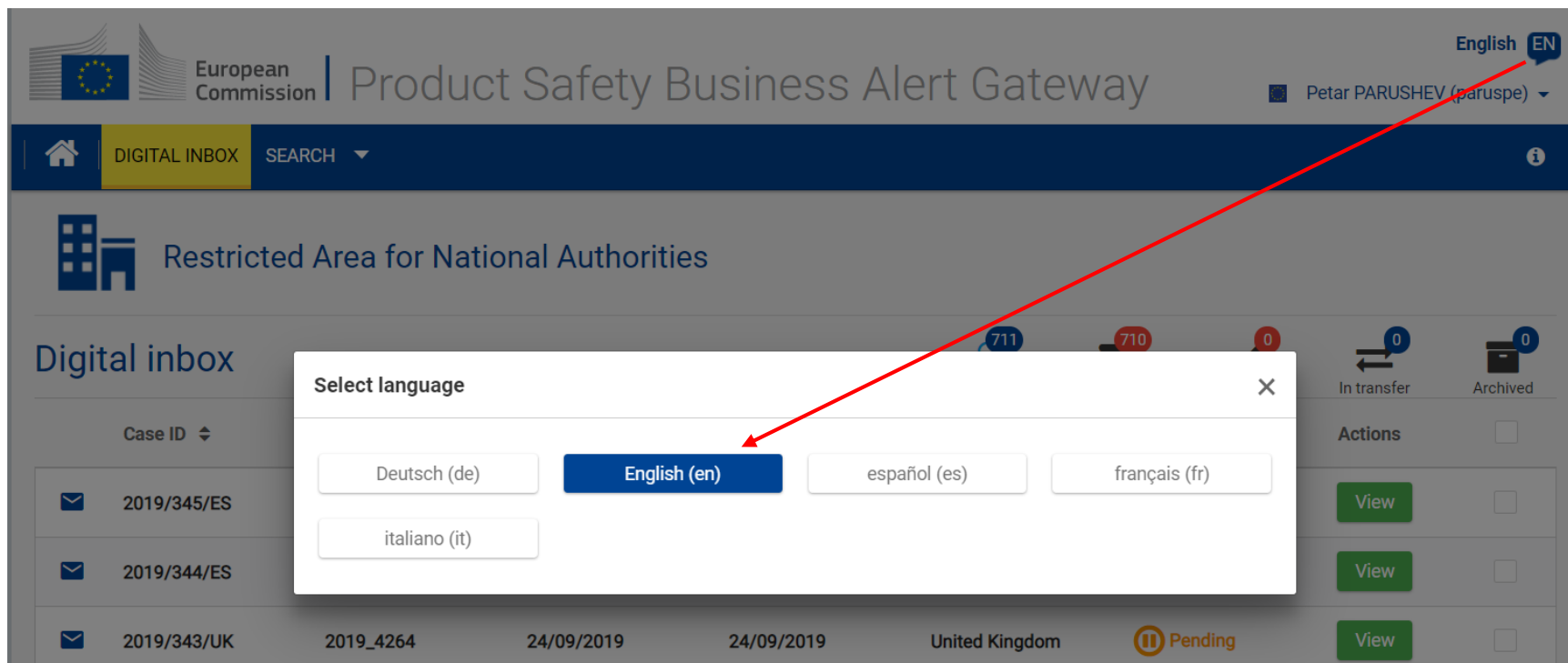
 Select your country

Easy, fast and secure: download the **EU Login app**

Business Gateway URL: <https://webgate.ec.europa.eu/gpsd/>

Interface languages



The screenshot displays the Product Safety Business Alert Gateway interface. At the top, the European Commission logo and the text "European Commission" are visible. The main header reads "Product Safety Business Alert Gateway" and includes a user profile for "Petar PARUSHEV (paruspe)". A navigation bar contains "DIGITAL INBOX" and "SEARCH". Below this, a "Restricted Area for National Authorities" section is shown. The "Digital inbox" section features a table of cases and a "Select language" modal. The modal lists five languages: Deutsch (de), English (en), español (es), français (fr), and italiano (it). The "English (en)" option is highlighted in blue. A red arrow points from the "English EN" button in the top right corner of the interface to the "English (en)" option in the modal.

Case ID	Case ID	Date	Date	Country	Status	Action
2019/345/ES						<input type="checkbox"/> View
2019/344/ES						<input type="checkbox"/> View
2019/343/UK	2019_4264	24/09/2019	24/09/2019	United Kingdom	Pending	<input type="checkbox"/> View

✓ The PSBG application is available in 5 EU languages

PSBG home page for economic operators



The screenshot shows the PSBG home page for economic operators. At the top, there is the European Commission logo and the text "European Commission | Product Safety Business Alert Gateway". The language is set to "English EN" and the user is identified as "User One GPSD TEST (ngpsdtus)". A navigation bar contains a home icon, "FORM", and "CASE LIST". A dropdown menu is open, showing "User manuals", "Privacy statement", "Contact", and "Legal notice". The main content area features a large heading "Notify a dangerous product to the authorities" with a person icon. Below this, there are two main steps: "Create form" and "Open Case list".

Create form

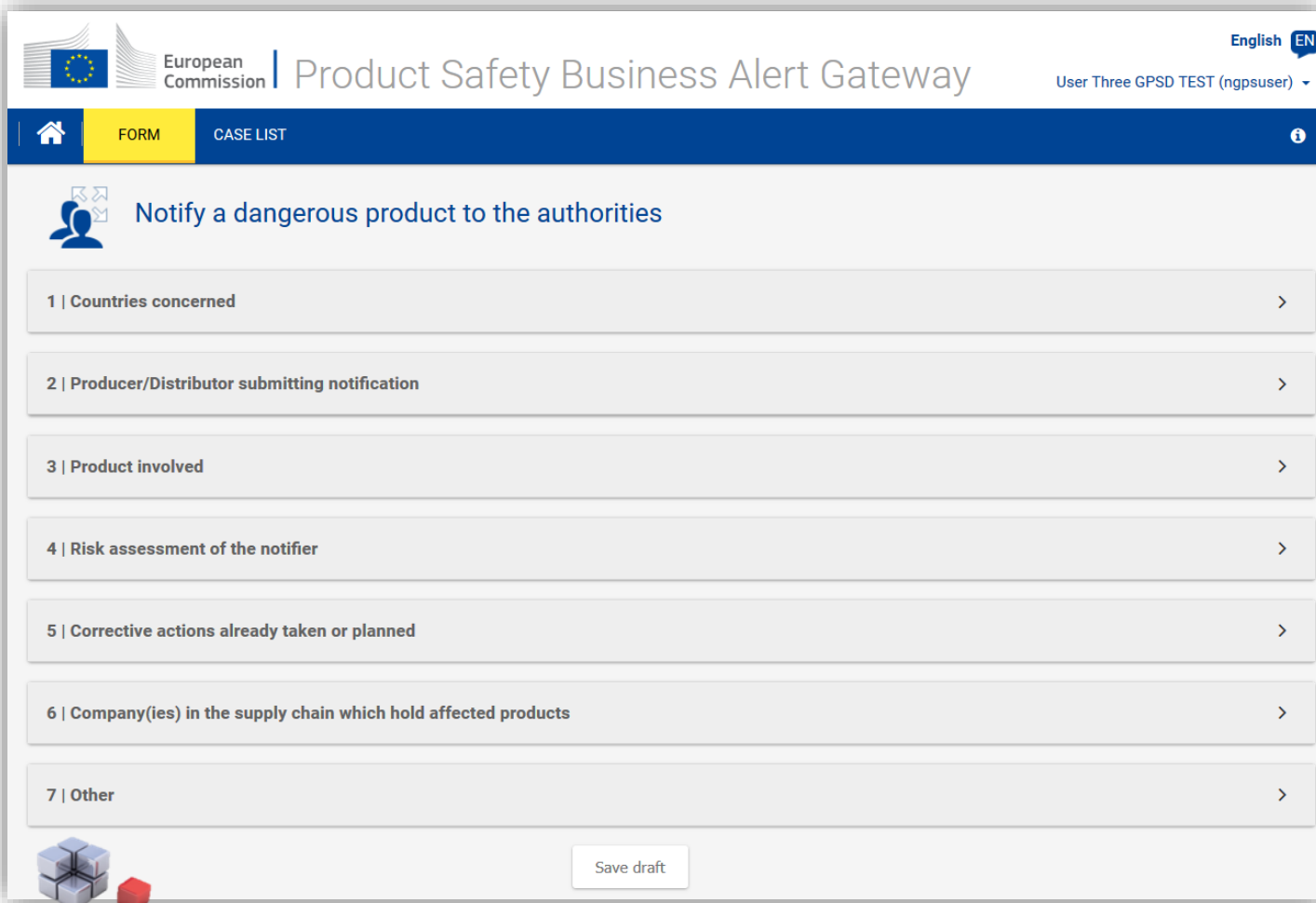
Create and complete your notification here. If you don't yet have all the information required, save your draft and note down the Case ID. You can retrieve or revise your draft later from the "Case list", before final submission.

Open Case list

Open the Case list to see all your notifications. You can edit or delete drafts and view the notifications you have already submitted to the authorities.

✓ **Detailed user instructions**

Business Gateway case submission form



The screenshot shows the 'Product Safety Business Alert Gateway' interface. At the top, there is a header with the European Commission logo, the text 'European Commission | Product Safety Business Alert Gateway', and a language selector set to 'English EN'. Below the header is a navigation bar with a home icon, 'FORM' (highlighted in yellow), and 'CASE LIST'. The main content area is titled 'Notify a dangerous product to the authorities' and contains a vertical list of seven steps, each with a right-pointing chevron:

- 1 | Countries concerned
- 2 | Producer/Distributor submitting notification
- 3 | Product involved
- 4 | Risk assessment of the notifier
- 5 | Corrective actions already taken or planned
- 6 | Company(ies) in the supply chain which hold affected products
- 7 | Other

At the bottom left, there is a RAPEX logo (three cubes) and a 'Save draft' button.

Features:

- ✓ Panel view
- ✓ Direct creation and submission of notifications in the application
- ✓ Possibility for Economic Operators to save drafts



European
Commission

Inclusion of RAG tool

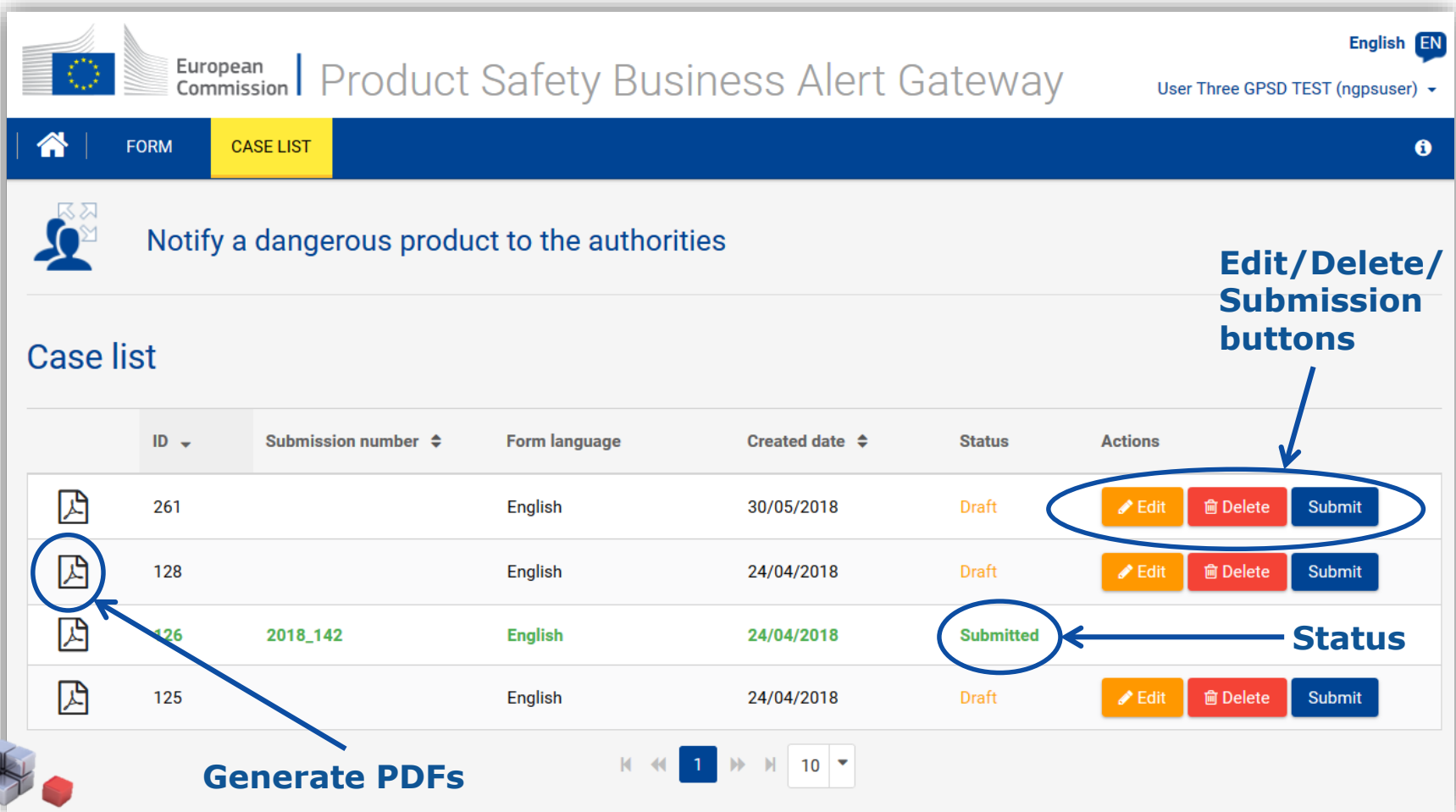
- ✓ align risk assessment approaches used by businesses
- ✓ align with part b) of the RAPEX guidelines

The screenshot shows the 'Product Safety Business Alert Gateway' interface. The main title is 'Notify a dangerous product to the authorities'. The navigation bar includes 'FORM' and 'CASE LIST'. The main content area is divided into steps: 1 | Countries concerned, 2 | Producer/Distributor submitting notification, 3 | Product involved, and 4 | Risk assessment of the notifier. The 'Risk assessment of the notifier' section contains the following fields:

- Description (text area, 500 characters)
- Record of accidents (text area, 500 characters)
- Level of risk (dropdown menu, 'Select an option')
- Report document (file upload, 'Choose File', 'No file chosen')

A blue button labeled 'Create a risk assessment with RAG' is located at the bottom of the form and is circled in orange. An orange arrow points from the text 'align with part b) of the RAPEX guidelines' to this button.

Business Gateway case list for economic operators
















The screenshot shows the 'Product Safety Business Alert Gateway' interface. At the top, there is a navigation bar with 'FORM' and 'CASE LIST' tabs. Below this is a header area with the text 'Notify a dangerous product to the authorities'. The main content is a table titled 'Case list' with columns for ID, Submission number, Form language, Created date, Status, and Actions. The table contains four rows of data. Annotations include a blue circle around the 'Submitted' status in the third row, a blue circle around the 'Edit', 'Delete', and 'Submit' buttons in the first row, and a blue arrow pointing to the 'Generate PDFs' button at the bottom left. The RAPEX logo is visible in the bottom left corner, and the text 'Justice and Consumers' is in the bottom center.

English EN
User Three GPSD TEST (ngpsuser) ▾

HOME FORM CASE LIST ⓘ

Notify a dangerous product to the authorities

Case list

ID ▾	Submission number ⇅	Form language	Created date ⇅	Status	Actions
	261	English	30/05/2018	Draft	 Edit  Delete  Submit
	128	English	24/04/2018	Draft	 Edit  Delete  Submit
	126 2018_142	English	24/04/2018	Submitted	
	125	English	24/04/2018	Draft	 Edit  Delete  Submit

Generate PDFs

« 1 » 10 ▾



Business Gateway «Digital Inbox» for National Authorities

European Commission | Product Safety Business Alert Gateway

English EN

User Two GPSD TEST (ngpsduse)

DIGITAL INBOX SEARCH

Restricted Area for National Authorities

Digital inbox

Notifications 9 Unread 4 To validate 1 In transfer 2 Archived 0

Case ID	Submission	Submission date	Last change	Responsible	Status	Actions
2018/18/BE	2018_181	30/04/2018	30/04/2018	Belgium	Transfer (+Pending)	View
2018/19/BE	2018_201	22/05/2018	22/05/2018	Belgium	Accepted	View
2018/17/BE	2018_161	25/04/2018	25/04/2018	Italy	Pending	View
2018/13/BE	2018_123	24/04/2018	24/04/2018	Belgium	Accepted	View
2018/11/LU	2018_121	24/04/2018	24/04/2018	Luxembourg	Pending	View
2018/9/BE	2018_82	20/04/2018	20/04/2018	Belgium	Transfer (+Pending)	View
2018/8/BE	2018_81	20/04/2018	20/04/2018	Belgium	Pending	View
2018/3/BE	2018_41	18/04/2018	18/04/2018	Italy	Accepted	View
2018/5/IT	2018_43	18/04/2018	18/04/2018	Italy	Pending	View

1 10

View case details

Case status



Business Gateway statistics

➤ Before the revamp:

- Between 2009 and 2018: submission of +/- 2700 cases

➤ After the revamp:

- In the 2nd Quarter 2018: revamp of the application: it became the Product Safety Business Alert Gateway aka “Business Gateway”
- Since then, 720 cases have been submitted by economic operators
 - 190 where FR has been identified as Main MS concerned
 - 139 where NL has been identified as Main MS concerned
 - 109 where ES has been identified as Main MS concerned
 - 103 where DE has been identified as Main MS concerned
 - 31 where SE has been identified as Main MS concerned
 - 30 where BE has been identified as Main MS concerned

➤ Risk level

- 213 cases of a serious risk and 147 with high risk have been identified since 2018

➤ Product categories

- 177 notifications on motor vehicles, 121 notifications on electrical appliances, 108 notifications on toys, 28 notifications on childcare articles, 24 notifications on clothing & textile articles...

RAPEX - Confidentiality

"The information made available to the public is a summary of a RAPEX notification and includes only the details specified in Article 16 of the GPSD, i.e. product identification and information about the risks and measures taken to prevent or restrict those risks.

The Commission and the Member States do not disclose whole notifications to the public, especially not detailed risk descriptions with test reports and certificates or detailed lists of distribution channels, as some of this information, due to its nature, is confidential (professional secrets) and needs to be protected."



European Commission

Public part of the Rapid Alert System

❖ Public set of data from each notification is published on the Safety Gate public website

European Commission | Legal notice | Contact | Search English EN

CONSUMERS

European Commission > Safety Gate: Rapid Alert System for dangerous non-food products > Weekly Reports

Safety Gate home | IPSW 2018 | Share on [Facebook] [Twitter] [Email]

Safety Gate - Most recent alerts [Full list](#)

Product: Passenger car

Brand: Toyota and Lexus

Risk: The ammonium nitrate propellant used in the airbag inflator may degrade over time due to propellant degradation occurring after prolonged exposure to high absolute humidity, high temperatures and high-temperature cycling.

In the event of an airbag being deployed, the excessive internal pressure ...

Every day the European Commission receives alerts from national authorities in the EU/EEA concerning dangerous products found on their markets. These alerts are sent through the rapid alert system for dangerous non-food products - "Safety Gate". They include information about the type of products found, the risks posed and the measures taken at national level to prevent or restrict their marketing. Weekly reports of the alerts are available below.

Safety Gate français **FR**
 Système d'alerte rapide ja
25 langues

Subscribe
to receive the full weekly report

Personalise
your weekly report

Search alerts
in the database of dangerous products

Statistics
make your own alerts statistics

Weekly Reports

2019

2018

2017

2016

2015

2014

2013

2012

2011

2010

2009

2008

2007

2006

2005

2004

• Report 38 (published: 08/09/2019) • Report 23 (published: 07/09/2019) • Report 10 (published: 08/03/2019)



Justice and Consumers





Thank you for your attention !

**For more information visit our
website:**

http://ec.europa.eu/consumers/consumers_safety/safety_products/rapex/alerts/repository/content/pages/rapex/index_en.htm

**Or send us an e-mail :
just-rapex@ec.europa.eu**