# THE RIGHT SNACK, FOR THE RIGHT MOMENT, MADE THE RIGHT WAY.

This is what guides and galvanizes us, and how we live up to our Environmental, Social and Governance (ESG) responsibilities. At Mondelēz International, we are committed to focusing where we can make the biggest difference and deliver the greatest long-term positive impact.

We are happy to be signatories to the EU Code of Conduct on Responsible Food Business and Marketing Practices and to contribute with our existing commitments to the aspirations in this Code in support of the path towards sustainable food systems.



# MONDELEZ INTERNATIONAL COMMITMENTS

THEME & **CONCRETE TOPICS**  MDLZ PROGRAM/ ACTION

**DETAILS WITH IMPACT ON EU** 

**GOALS** 

On pack already in Southeast

**ADDITIONAL** 

**INFORMATION** 

**MONITORING/** KPI'S

Number of products

snacking logo and /or

education campaigns

with eating tips. We will

share in our MDLZ yearly

in EU with mindful

ESG reporting.

KPI'S:

# ASPIRATIONAL OBJECTIVE 1: HEALTHY, BALANCED AND SUSTAINABLE DIETS FOR ALL EUROPEAN CONSUMERS Snacking mindfully involves a By the end of December

**ENGAGING CONSUMERS**  MINDFUL SNACKING

We want to inspire mindful snacking behaviors, so the consumers we care about can savor each bite and experience more satisfaction from the brands we and our consumers love.

few simple steps that add up to fully enjoying the snacking experience. Know what you want

- Be aware of portion and
- moderate it • Be present in the moment
- Enjoy and appreciate the snacks with all your senses Be aware of your hunger,
- fullness and satisfaction level Reflect on your whole

A positive relationship with

food by making deliberate

More satisfaction and

pleasure from the food

by savoring with all the

Less likely to overeat and

lose control by paying

Portion control are snacks

that are 200 calories or less

and are individually wrapped.

Portion control is recognized

as one effective way to help

people manage their calorie

intake. Individually wrapped

products enable people to

enjoy the treats they love, become more mindful when

they eat, and help manage

their calories.

fullness feelings

attention to hunger and

and conscious food choices

eating experience

THE BENEFITS

senses

We also plan to invest in a digital consumer education campaign to reach even more people with practical tips and tools to help them snack mindfully.

2020, 14% of packs globally

included the Mindful

Snacking icon.

By 2025 snack mindfully icon with portion guidance and tips on all packs.

sheet Linkedin Podcast March 2021: https://

Asia (Indonesia, Thailand, Philippines, Malaysia, Vietnam): Eg: Ritz, Cadbury, Oreo, Halls We set up Digital platforms in

- EU: A dedicated consumer website www. snackmindful.com which includes a consumer fact
- www.mynewsdesk. com/uk/mondelez-uk/ news/celebratingwomen-423040 A dedicated healthcare professional website

https://www.health-pro.

Partnerships with both the

snackmindful.com/

- **British Dietetic Association** and British Nutrition Foundation Pilot of unbranded Mindful Eating fact sheets and
- YouTube videos https:// www.youTube.com/ watch?v=I2UII8TUVyQ

with our commitment to

reducing waste and plastic

We focus on optimizing and

reducing packaging as well

materials wherever possible

as using post-consumer

and enabling recycling.

learning resources for

schools (UK).

packaging.

We are mindful of balancing Percentage of snacks our growth in portion control net revenue in portion

**PRODUCT PORTFOLIO** 

control options. Portion control

We want to make sure that

our marketing not only

To help people enjoy their

snacks mindfully we focus

on enhancing our portion

No advertising in any media primarily directed to children under 13. 30% audience

on packaging and in-store materials directed to adults, with guidelines on use of

From July 1, 2021: age threshold will be shifted to "under 13" and audience threshold will move to 30%.

We continue to focus on

expanding our range of

portion control options.

from portion control

products.

At 16%, we are on track to

reach our 2025 goal of 20%

of global snacks net revenues

We work with others across the industry to support responsible marketing. We are, for example, a founding member of the International Food & Beverage Alliance.

Along with other members, we made a global commitment to the World Health Organization to either not advertise products to children under age 13 or only advertise products that meet specific nutrition criteria to children under age 13 and to monitor those efforts.

The whole process is supported by an internal audit program.

In addition, third-party

to assess compliance

with our global IFBA

pledge and regional

Pledge.

pledges, such as the EU

monitoring is conducted

control options, yearly

reporting in MDLZ

Snacking Made Right

ESG progress report

**CHILDREN** 

**RESPONSIBLE** 

**MARKETING TO** 

complies with all regulations and standards but also helps our consumers snack right.

threshold. No marketing in primary & secondary schools. All of our communications

premiums and on-pack

promotions.

ASPIRATIONAL OBJECTIVE 3: A CLIMATE NEUTRAL FOOD CHAIN IN EUROPE BY 2050 We draw on our Lifecycle us better understand where our key carbon impacts are and prioritize our reduction

> efforts on reducing our CO2-e emissions in raw materials, including actions to prevent deforestation in cocoa, dairy, wheat and palm

wide target to reduce absolute end-to-end greenhouse gas emissions by 10% by 2025, compared to a 2018 baseline, validated by the Science Based Target initiative. This is in line with reductions

in emissions necessary to keep global warming well We report progress towards our goals annually in our ESG report Snacking Made Right and through the CDP (ex-Carbon

Disclosure Project)

available.

yearly, which is publicly

### We take an end-to-end In February 2020 we set a approach to reducing our Assessment (LCA) to help new ambitious company-

**CLIMATE** 

Reduction of greenhouse gas emissions

CO2 emissions both in our own operations (Scope 1 and 2) and in our value chain (scope 3) including the sourcing of our key raw materials and our packaging.

efforts where it matters the most and where we have the biggest impact. Our Company Carbon Footprint shows our biggest CO2-e emission source is the sourcing of or raw materials, which includes Land Use Change, with first Cocoa and then Dairy and Wheat. We therefore focus our

oil, in manufacturing (energy efficiency and deployment of renewable electricity), packaging and parts of our logistics. ASPIRATIONAL OBJECTIVE 4: AN OPTIMIZED CIRCULAR AND RESOURCE-EFFICIENT FOOD CHAIN IN EUROPE

below 2 degrees Celsius and an important milestone in our work towards creating a sustainable future for snacking.

> We are at 94% in 2020: All our paper and carton board, some rigid plastic and flexible plastic films are designed to

be recycled ready.

In EU: from end 2022 Philadelphia cream cheese tubs across Europe will use

reduction target will be achieved through a combination of measures including elimination of plastic material, increased use of recycled content and the adoption of reuse models for the company's portfolio where it makes sense to do SO.

We report progress towards our goals annually in our ESG report Snacking Made Right. In addition, as one of the signatories, MDLZ is reporting

**VIRGIN PLASTIC** 

**PLASTIC** 

**PACKAGING** 

sustainable packaging that keeps our products safe to enjoy, delights our consumers, and does not harm the environment.

We are committed to

sustainable packaging

that keeps our products

safe to enjoy, delights our

consumers, and does not

harm the environment.

We are committed to

reduce, replace and recycle plastic packaging across our portfolio

We make efforts to eliminate,

Another 2025 Goal is to use 5% recycled content across all our plastic packaging.

We set a virgin plastic

By 2025 100% of our

recycled ready.

packaging designed to be

reduction target for 2025 that will result in a 5% absolute reduction in virgin plastic use in overall plastic packaging relative to 2020, including a 25% cut in virgin plastic in its rigid plastic packaging. These actions are expected to result in a 10,000 ton reduction of virgin plastic packaging in five years.

recycled plastic. The virgin plastic use

through the Ellen Macarthur Foundation. We report progress towards our goals annually in our ESG report Snacking Made

Right.

### ASPIRATIONAL OBJECTIVE 6: SUSTAINABLE VALUE CREATION IN THE EUROPEAN FOOD SUPPLY CHAIN THROUGH PARTNERSHIP Eggs and egg derivatives On Supplier engagement: We We strive for 100% of our We want all hens eggs We report progress

**CAGE FREE EGGS** 

are used as ingredients in a range of our chocolate and biscuit brands. We recognize concerns for the welfare of laying hens and we've taken a number of steps to switch to cage-free supplies.

currently use 100% cage-free eggs in our U.S. and Canada brands, as well as all of our European chocolate brands as well as in our biscuit products sold in Belgium and the Netherlands. We're working with suppliers to incentivise cage-free egg production.

be cage-free. By the end of 2020, our entire egg supply for U.S. and Canada was cage free and 17% of our global eggs sourced were cage-free. By 2025, our hens egg supply for the EU will be cage free.

hens egg supply globally to

cage-free. We are encouraged by reports that major egg

ultimately to be produced

buyers have started the transition to cage-free. We hope this will lead to a general transformation in the market, so that cage-free eggs become the mainstream option. We are pleased to lend our support.

environmental and economic

towards our goals annually in our ESG report Snacking Made Right.

## **ASPIRATIONAL OBJECTIVE 7: SUSTAINAINABLE SOURCING IN FOOD SUPPLY CHAINS CHANGING THE WAY** We monitor and measure the At the end of 2020, 76% of

**WHEAT** 

Protection and

promotion of biodiversity, sustainable agricultural practices: limit fertilizers and pesticides use, crop rotation, reduction in carbon emissions. water conservation

**HARMONY** Sustainable ingredient

sourcing in EU. Living up to our responsibilities as the world's largest biscuit baker, we want to ensure wheat is grown sustainably. Our Lifecycle Assessment (LCA) confirms that sustainably sourcing this ingredient presents the single biggest opportunity to deliver against our carbon emission reduction targets to combat climate change and minimize our impact on the environment.

**EUROPEAN WHEAT IS** GROWN. We work with European

farmers to grow wheat in a way that helps conserve water, cares for the soil, protects and promotes biodiversity, and reduces carbon emissions. We also engage with local governments and NGOs.

across our EU business unit was grown under the Harmony Charter. Our goal is to reach 100% by 2022.

to produce our biscuits

the volume of wheat needed

impact of Harmony practices. Each year, 10% of farmers, all our storage bodies and all our millers are audited by independent organizations to ensure compliance with the Harmony Charter. To date, more than 1,600

farmers have joined the program. In 2020, 215,330 tons of wheat flour was produced by our 17 millers and 26 cooperatives.

Our European brands

Cadbury Dairy Milk,

storage bodies and millers involved in the Harmony Wheat Initiative, number of countries with Harmony farmers, wheat surface

Number of farmers,

KPI'S:

**COCOA** 

Farmer productivity and resilience, empowering communities, conserving and restoring forests

**COCOA LIFE** MDLZ signature global cocoa sustainability program.

Investment of \$400 million over ten years. Informed by our Lifecycle Assessment, guided by our end-to-end science-

based targets for reducing carbon emissions and as one of the world's leading chocolate makers, we have a responsibility to pave the way in building a thriving cocoa sector – for our business, for cocoa farming communities and for our consumers.

Cocoa Life holistically tackles the root causes of the complex challenges cocoa farmers and their communities face, including climate change, deforestation, gender inequality, poverty and child labor.

We work on the ground,

hand-in hand with the men

and women who make their

living from cocoa, focusing on where we can make the biggest difference in three critical areas of intervention: making cocoa farming a sustainable business, creating empowered cocoa communities, and conserving and restoring forests. Our European brands Cadbury Dairy Milk,

needed for our chocolate brands is sourced through Cocoa Life, compared to 63% in 2019. 100% of cocoa volume needed for our chocolate

In 2020 68% of cocoa volume

brands sourced through Cocoa Life by 2025.

Cote d'Or, Milka, Freia, Daim, Suchard, Marabou, Toblerone, Green & Black's Velvet sustainably sourced in 2020 their cocoa through Cocoa Life.

% of cocoa volume needed for our chocolate brands sourced through Cocoa Life

**CHILD LABOR** Social sustainability

head on.

Forced and child labor are

critical issues in our sector

and we are addressing them

Côte d'Or, Milka, Freia, Daim, Suchard, Marabou, Toblerone, Green&Black's Velvet sustainably sourced in 2020 their cocoa through Cocoa Life.

coverage of Cocoa Life communities in West Africa with Child Labor Monitoring & Remediation Systems (CLMRS) by 2025 As of the end of 2020, we have coverage across 28% of

Commitment to 100%

total communities in West Africa.

Recognizing the need for everyone involved to work together to tackle human

**SUPPORTING MANDATORY** 

**DUE DILIGENCE** 

rights issues in global supply chains, we support legislative efforts to enable practical, proactive, ongoing human rights due diligence.

We follow the United **Nations Guiding** Principles on Business and Human Rights as a framework to guide our approach to identify and address risks, and to disclose our progress. We work with a range of expert external advisors to help us assess and strengthen our approach, including TwentyFifty, Embode and our Cocoa Life

