

EU CODE OF CONDUCT ON RESPONSIBLE FOOD BUSINESS AND MARKETING PRACTICES

TEMPLATE FOR COMPANIES

AHOLD DELHAIZE¹

REPORT SUBMITTED ON 28 APRIL 2022

Type of business /sector <i>(E.g. retail, dairy)</i>	Sustainability dimension <i>(E.g. environmental, social)</i>	Code aspirational objective <i>(1-7)</i>	Individual commitments with baseline	Progress on KPIs and goals (qualitative and/or quantitative)	Additional information (optional) <i>(E.g. partnerships, geographical coverage, sharing best practices, links with other COM initiatives, with other reporting initiatives)</i>	Comments (optional) <i>(E.g. enablers, ideas on how to improve)</i>
Retail	environmental	2	Ahold Delhaize's brands are working across the value chain, together with customers and suppliers, towards our target of reducing food waste in our own operations by 50% from 2016-2030	In 2021 the percentage reduction in tonnes of food waste per food sales compared to a 2016 baseline was 18%.	Please be referred to page 58 and 265 in our Annual Report 2021	

¹ The commitments cover our global operations excluding joint ventures.

Retail	environmental	4	Ahold Delhaize's brands are working towards zero plastic waste from own-brand packaging by 2025 by making the plastic packaging we use 100% recyclable, compostable or reusable	In 2021 the percentage of reusable, recyclable or compostable own-brand primary plastic packaging was 36%.	Please be referred to page 60 and 61 in our Annual Report 2021	
Retail	environmental	4	Ahold Delhaize's brands are working towards 25% of own-brand plastic product packaging made from postconsumer recycled content by 2025	We estimate that by the end of 2021 less than 5% of our own brand primary plastic product packaging was coming from recycled content.	Please be referred to our website	
Retail	environmental	3	Ahold Delhaize's brands are working towards 50% reduction in absolute greenhouse gas emissions from our own operations (scope 1 and 2) between 2018-2030	Percentage reduction in absolute CO2 -equivalent emissions from own operations (Scope 1 and 2) compared to a 2018 baseline was 31%	Please be referred to page 58, 59 and 262 in our Annual Report 2021	
Retail	environmental	3	Ahold Delhaize's brands are working towards 15% reduction in absolute greenhouse gas emissions from our value chain (scope 3) between 2018-2030	Percentage reduction in absolute CO2 -equivalent emissions from our value chain (Scope 3) compared to a 2018 baseline was 14% in 2020 reporting covers fiscal year 2020	Please be referred to page 59, 60 and 263 in our Annual Report 2021	Calculating scope 3 emissions is complex. Our brands have hundreds of thousands of products on their shelves supplied by thousands of direct suppliers. All of these direct suppliers source materials and ingredients from their own suppliers, resulting in complex supply chains covering all areas of the world.

						<p>As a result of this complexity, actual data on our scope 3 carbon emissions is currently not consistently available, and we continue to work to improve this.</p> <p>In our annual report we include data with one year delay as not all data is available on time for the annual report</p>
Retail	environmental	3	Ahold Delhaize's brands are working towards being net-zero before 2050	The previous two targets are intermediate steps in working towards being net-zero before 2050.	Please be referred to page 58, 66 and 262-264 in our Annual Report 2021	
Retail	environmental	7	Ahold Delhaize's brands are working towards 100% sustainable sourcing for seafood in our own brand products by 2025	In 2021 97% of own brand seafood product sales was certified against an acceptable standard, from sustainable sources assessed by a credible third party, or from credible Fishery and Aquaculture Improvement Projects and 100% of own brand seafood product sales had an identified farm/fishery of origin.	Please be referred to our website	

Retail	social / health	1	All Ahold Delhaize brands to have customer-facing nutritional guidance systems in place by 2025 for own brand products	By the end of 2021, nine out of our 14 food retail brands had customer facing nutritional guidance systems in place	Please be referred to our website
Retail	environmental / social	7	Ahold Delhaize brands are working towards zero deforestation by 2025 through 100% sustainable sourcing of soy, palm oil, cocoa, coffee, tea, wood fiber for our own brand products	<p>In 2021 100% of high priority (South American) direct and embedded soy volumes in the supply chain of own-brand products was certified against an acceptable standard by using soy credits that are purchased through the Roundtable on Responsible Soy (RTRS).</p> <p>In 2021, 100% of palm oil volume in own brand products was certified to an acceptable standard or to RSPO Book & Claim.</p> <p>85% of palm oil volume in own brand products was certified against an acceptable standard (Mass Balance or Segregated supply chain option).</p> <p>15% of palm oil volume in own brand products was offset by purchase of Roundtable on Sustainable Palm Oil (RSPO) Book & Claim.</p> <p>In 2021 100% of high priority (South American) direct and embedded soy volumes in the supply chain of own-brand products was certified against an acceptable standard by using soy</p>	Please be referred to page 61 in our Annual Report 2021 and our website regarding deforestation. For further information on the respective commodities, please follow the hyperlinks in the left column.

				<p>credits that are purchased through the Roundtable on Responsible Soy (RTRS).</p> <p>In 2021, 87% of own-brand products containing cocoa were certified against an acceptable standard.</p> <p>In 2021 99% of own-brand products containing tea were certified against an acceptable standard and 97% of own-brand coffee products were certified against an acceptable standard.</p> <p>Add the end of 2021 96% of own-brand wood fiber products were certified against an acceptable standard or are low risk, or recycled.</p>		
Retail	health / social	1	Ahold Delhaize brands are working towards raising sales of healthy own-brand products to >52% by 2025	53,6% of healthy own-brand food sales as a proportion of total own-brand food sales .	Please be referred to page 98 and 271 and in our Annual Report 2021	A product is marked as healthy in our calculation of the performance indicator if it earns a NutriScore A or a B score or at least one star under the Guiding Stars standard.