

EU Coordinated Control Plan on online sales of dogs and cats

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Objectives

- Gain insight on current practices
- Help establish the level of suspicious practices
- Raise awareness: online sales are subject to official controls
- Build know-how on law enforcement for online sales with veterinary checks
- Take actions for a safer market



Description

- Voluntary
- Identification of websites offering dogs and cats which can be non-compliant with EU or national legislation
- Inspection of traders from non-compliant advertisements
- Notification of websites that are not complying with EU legislation

Websites	
screening	period

15 October to 15 November 2018

On-the-spot inspection

15 November 2018 to 15 January 2019

Notification period

15 January to 30 April 2019

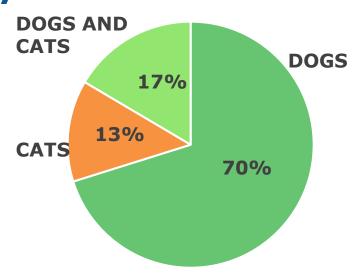




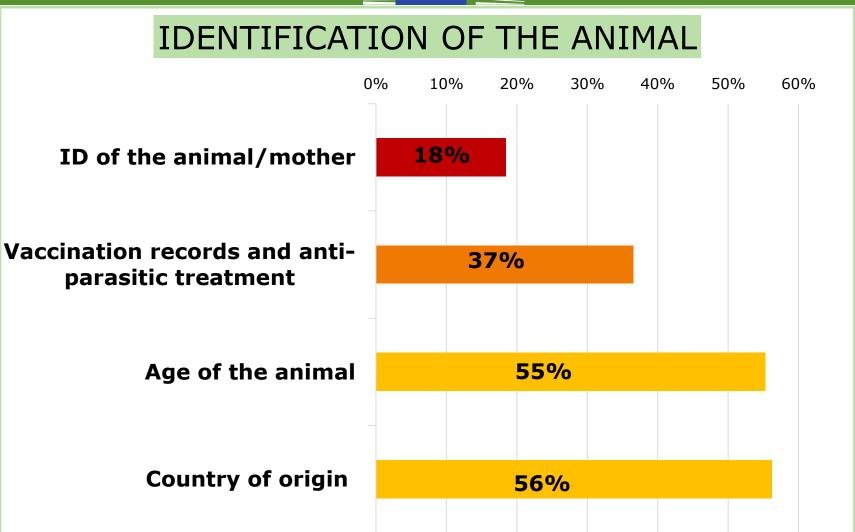
Results

- 18 participating countries
- 315 advertisements notified*
- Average of 17,5 ads per country
- 90% domestic traders
- 87% of ads with dogs
- 169 inspections performed



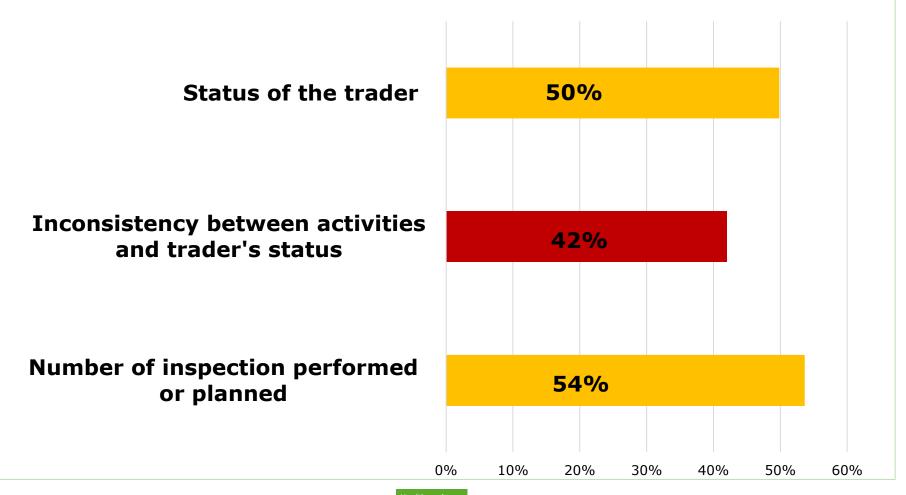








TRADERS STATUS AND ACTIONS





Findings

- High participation rate
- 54% of ads were inspected
- Outcomes of the inspections:
 - animals too young, unhealthy
 - animals not vaccinated, not treated
 - fake ID, illegal transport
 - difficulties to checks





Findings

- Lack of identification of animals and traders
- Technical difficulties to control the online market:
 - Multitude of websites
 - Legal difficulties for inspectors to access private houses
 - Missing requirements to give contact details in the ads
 - Lack of information on where the animals are kept







Suggestions received

- Education materials: What Europeans should know when buying pets online?
- Guidelines for pet ads to websites
- EU or national quality chart on pet ads
- Partnership between authorities and websites to agree on the information to be included
- Harmonised European identification system for pet animals





