

# EU CODE OF CONDUCT ON RESPONSIBLE FOOD BUSINESS AND MARKETING PRACTICES

## TEMPLATE FOR COMPANIES

METRO AG

REPORT SUBMITTED ON 29.04.2022

Type of business/sector  <i>(E.g. retail, dairy)</i>	Sustainability dimension  <i>(E.g. environmental, social)</i>	Code aspirational objective  <i>(1-7)</i>	Individual commitments with baseline	Progress on KPIs and goals (qualitative and/or quantitative)	Additional information (optional)  <i>(E.g. partnerships, geographical coverage, sharing best practices, links with other COM initiatives, with other reporting initiatives)</i>	Comments (optional)  <i>(E.g. enablers, ideas on how to improve)</i>
Wholesale	Environment	2	Reducing food waste by 50% in 2025 in own operations / baseline 2017/2018.	Currently on track to achieve our target, showing a 27% reduction on food waste in kg per m2 of sales and delivery area, and 22% in absolute reduction in ton. Volume of food waste across METRO in absolute terms was 53,582 t.	<p>Food Donations in fiscal year 2020/21 amounted to 19,228 t. Food donations have increased by 34% since our baseline of fiscal year 2017/18.</p> <p>METRO to work together with WRI (World Resources institute) and engage 20 of its suppliers to commit to halving their food waste by 2030 in line with SGD 12.3. For more information, please see: <a href="https://responsibility.metroag.de/commitments/kpis-and-targets/food-waste">https://responsibility.metroag.de/commitments/kpis-and-targets/food-waste</a> and <a href="https://responsibility.metroag.de/focus-areas/food-waste">https://responsibility.metroag.de/focus-areas/food-waste</a></p>	<p>VAT reduction or exemption for food donations by companies.</p> <p>Harmonised EU approach to date marking.</p>

					<p>Another example is our cooperation with <a href="#">Too Good To Go</a>. The company operates an app that allows food waste fighting end-consumers e.g. in Austria, Belgium and Netherlands to buy unsold food from participating METRO stores</p> <p>Likewise cooperation with start-ups <a href="#">SirPlus</a>, <a href="#">Kitro</a>, <a href="#">Matsmart</a> help us with food waste reductions.</p> <p>For more information, please see: <a href="#">Food waste - METRO Sustainable (metroag.de)</a>.</p>	
Wholesale	Social	<b>1</b>	<p>LTIFR: In METRO Germany, by 2030 lost time Injury Frequency Rate (LTIFR) of 4.45 per 1 million hours worked with baseline 2018/19</p> <p>Social Compliance: Socially compliant supply chains for all risky own brand producers by 2030.</p>	<p>By 30 Sept 2021 in Germany: LTIFR 7.06</p> <p>569 non-food producers were audited as of 30 September 2021. Of these, 100% (569 producers) passed the audit.</p> <p>58 food producers were audited as of 30 September 2021. Of these, 98% (57 producers) passed the audit</p>	<p>Social Compliance: roll-out of the process for Food/Near-Food producers started end of 2019 and was heavily disrupted by Covid-19 effects</p> <p>We support the 3 main principles of the Consumer Goods Forum (CGF) Resolution on Forced Labour and are active the the social coalition for action of the CGF</p>	

Wholesale	Environment	7	<p>Sustainable supply chains and products</p> <p><b>Soy:</b> 100% Soy as an ingredient (Tier 1 soy) in products with over 95% soy ingredient and in animal feed (Tier 2 soy) must be certified zero deforestation by end 2025</p> <p><b>Palm:</b> 100% sustainable palm oil on RSPO level Segregated or Identity Preserved until 2023 in METRO's own brand products</p> <p><b>Paper &amp; Wood:</b> 100% of own brand products made from wood or wood fibre in accordance with the scope originate from legal and responsibly managed forests by 2023</p>	<p>By 31 December 2021:</p> <p>Soy: no progress to report yet</p> <p>Palm oil: 2,777 sustainably certified branded and 1,113 own brand products (own brand share 57%)</p> <p>Sustainable forestry: 2,066 own brand products from sustainable forestry (own brand share 61%)</p> <p>Fish &amp; seafood: 1,591 sustainably fished or farmed branded, 908 no-name and 654 own brand products (own brand share 69%)</p> <p>Healthy and nutritious products: Reformulation of 662 own brand products with less sugar / salt / saturated fatty acids / free from additives. 517 organic own-brand products. 12 alternative own-brand protein products.</p>	<p>Reformulation here means reduction of sugar-/salt-/saturated fatty acids content of 0,1g per 100g for products with a minimum content of 0,5g sugar/saturated fatty acids per 100g and 1g salt per 100g.</p> <p>More information: <a href="https://responsibility.metroag.de/commitments/kpis-and-targets/organic-and-responsible-products">https://responsibility.metroag.de/commitments/kpis-and-targets/organic-and-responsible-products</a> and <a href="https://reports.metroag.de/corporate-responsibility-report/2020-2021/key-performance-indicators-and-targets/commitments-positions-and-targets.html#accordion4">https://reports.metroag.de/corporate-responsibility-report/2020-2021/key-performance-indicators-and-targets/commitments-positions-and-targets.html#accordion4</a></p>	<p>Cage-free eggs: The main challenge we face in some countries is to find suppliers with enough volume of cage-free eggs to source our stores and own-brands' production. Need to re-think financial measures to find ways to make producers more competitive in the market.</p>
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Wholesale	Environment	6	<p>Reduction of scope 1 and scope 2 CO2 emissions by 60% per m2 selling and delivery space by 2030 compared to 2011.</p> <p>Becoming climate neutral by 2040</p> <p>Reduction of absolute Scope 3 CO2 emissions (supply chain) by 15% by 2030 compared to 2018.</p>	<p>End of FY 2020/21 specific greenhouse gas emissions were 236 kg of CO2 equivalents per m2 of selling and delivery space.</p> <p>Compared to the base year 2011 the Scope 1 and Scope 2 CO2 emissions relevant in the Science Based Target have been reduced by 34.1% per m2 selling and delivery space.</p>	<p>Expansion of charging infrastructure, including the parking lots of local METRO stores to 1,000 charging points till 2030.</p> <p>Promotion of electric mobility in METRO's own fleet of vehicles to reach nearly 100% availability of electrical or high-quality hybrid vehicles by 2030.</p> <p>Reduce the use of water by 5% in our own operations by 2025 compared to the base year 2016/17</p> <p>More information:  <a href="https://reports.metroag.de/corporate-responsibility-report/2020-2021/key-performance-indicators-and-targets/key-performance-indicators/climate-action.html#accordion2">https://reports.metroag.de/corporate-responsibility-report/2020-2021/key-performance-indicators-and-targets/key-performance-indicators/climate-action.html#accordion2</a> and  <a href="https://reports.metroag.de/corporate-responsibility-report/2020-2021/key-performance-indicators-and-targets/commitments-positions-and-targets.html#accordion7">https://reports.metroag.de/corporate-responsibility-report/2020-2021/key-performance-indicators-and-targets/commitments-positions-and-targets.html#accordion7</a></p>	
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