

Presentation to the EU Platform on food losses and food waste – Dec 10th 2020

# Collaboration will accelerate recovery and transition after covid-19.

### **Presentation content**

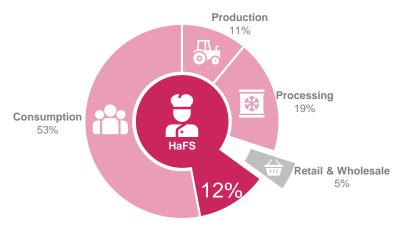
### **Intro to IFWC**

## FLW reduction in the HaFS during the Covid-19 crisis

Presentation of the Voluntary Agreement

## Intro to IFWC.

A non-profit initiated in 2015 to power food loss & waste reduction across Europe's hotel & food service sector through farm to fork collaboration.



150,000 hotels across Europe

A diverse contract catering sector serving around 67 million customers per day.

Over 10 million tonnes of food waste per year worth more than €35 billion.

## COVID-19 CRISIS

# High constraints on the operations.

#### Decline of the activity

- Hotels: -60-70% with forecast -40% in 2021 and back to normal 2023-2025
- Private mass catering: -40% (-80% leisure sports / -50 % education / -40 % corporate / -9 % elderly / -8% health)

#### Understaffed teams

#### Demand forecast became a national sport

#### New consumption patterns

- Take away, click & collect, delivery => FLW measurement challenge (dispersal in different places + mixed with packaging)
- forecasted lasting increase of home office by 20 %.



## Driving FLW up along the supply chain.

- Causing losses of fresh & perishable food due to the sudden lockdown
- Creating surpluses from kitchen to primary production
- Suspending FLW measurement and reduction programs to cope with limited resources

BUT...

# But FLW reduction is still leveraged to recover.

#### Adaptation through specific menu planning

- Use of alternatives to fresh & perishable food
- · Less menu options and adaptation of recipes to cook on demand

#### Management of surplus food

- Promotion of second market matching the social context (TGTG in universities)
- Improvement of donation process (logistics, partnership agreements)

#### Collaboration with the supply chain

- More flexibility on product shelf life validated by procurement teams
- Surplus/stocks from suppliers integrated into menus
- Coordination of donations from the supply chain

### **LEARNINGS**

- 1. FLW reduction improves resilience and re-balance supply chain when constraints on resources are high
- 2. Value chain collaboration is leveraged to reduce FLW
- 3. FLW measurement still appears to costly (need for harmonized measurement methodology and trainings to improve efficiency and data quality)
- 4. FLW performance is more complicated to assess and monitor as practices are disrupted



## **Voluntary Agreement**EU hotel groups and private mass catering

Target, measure act strategy

#### **Annual FLW reporting at EU level**

- Spread common measurement methodology
- Expend direct measurement

#### Working groups on major challenges

- Test run innovation
- Scale up solutions
- Embark the value chain



### **VOLUNTARY AGREEMENT ROADMAP**



Q4 2020 Q1-2 2021 Q3 2021 Q3 2025

## 5 priority working groups for 2021

#### DEMAND FORECASTING

Map production planning on demand.

1

#### INCENTIVE SCHEME

Align interests on FLW reduction

2

#### EMBARK CONSUMERS

Change consumers behaviours

3

#### PORTION & SERVICE

Ensure portion control

4

#### SURPLUS REDISTRIBUTION

Build 2<sup>nd</sup> market for surplus food

5



#### MENU PLANNING

Define menus taking into account FLW reduction



#### SUSTAINABLE FOOD

Leverage food quality to reduce FLW



#### FLW VALORISATIONS

Optimize FLW valorisation



#### REPORTING

Monitor FLW along the value chain

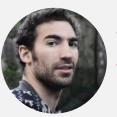


#### FROZEN FOOD

Compare FLW performance



# Food is a universal experience, let's not waste it.



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