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#### SETTING THE EU ACTION AGENDA TOWARDS 2030

**CONFERENCE** BRUSSELS | 12-12-2019

EU2019FI

Health and Food Safety

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#### HOSPITALITY/FOOD SERVICE SECTOR

Mr Hans Kant, Head of Advocacy Royal Dutch Horeca Association (KHN)



# HOTREC & KHN

#### HOTREC

- European umbrella association of Hotels, Restaurants and Cafés in Europe
- 44 National Associations in 32 European countries
- KHN is the Dutch association
  - 19.000 members
  - From bars to 5\*hotels





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### WHY DO WE ENGAGE

Growing sustainability awareness

Increasing demand guests for sustainability

Business case to reduce food waste



# SPECIFICITIES OF THE SECTOR

#### Heterogeneous

- 2 million businesses, 90% micro enterprises, 11,9 million workers
- No standardized meals
- No standardized procedures





# SOME ACTIONS IN THE SECTOR

- HOTREC guidelines
- Belgium, Denmark, France, Germany, Spain: recommendations and checklists
- Belgium: No food to waste public campaign
- Netherlands: Food Waste Challenge



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- Provide support to SMEs to increase knowledge and capacity-building
  - develop guidance/training materials, key factors
    - ➢ simple/easy
    - involvement staff/management
  - ➢ facilitate access SME's to public funding

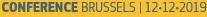


#### Motivate and engage businesses

- > Key role for trade associations
- Show the business case for action







- Help influence consumer expectation/behaviour to reduce and prevent plate waste
  - >Enable the dialogue with guests on portion sizes/menu choices,
  - ➤Use nudging techniques
  - Public awareness raising campaigns to shift consumers expectations



Identify solutions to the logistical challenge linked to the collection of small quantities of food in multiple locations

no 'silver bullit' yet
public-private and inter-sectorial cooperation needed



- Monitor Actions' efficiency and effectiveness by setting smart objectives and KPI's:
  - Objectives and KPI's should be: realistic, simple and 'easy-to-use'
  - ➢ For instance:
    - 'total amount of foodwaste'
    - 'number of businesses in the programme'

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# VITAL FOR THE FUTURE

• Prepare NOW the new generation of professionals!

Integrate food waste prevention in curricula of hospitality studies...and in schools

(see cross-cutting recommendations)





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#### THANK YOU FOR YOUR ATTENTION



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#### PLATFORM'S RECOMMENDATIONS FOR ACTION

1) PROVIDE SUPPORT TO SMALL BUSINESSES TO INCREASE THEIR KNOWLEDGE AND CAPACITY-BUILDING

2) MOTIVATE AND ENGAGE BUSINESSES TO ADOPT MEASURES AGAINST FOOD WASTE IN THEIR OPERATIONS

3) IDENTIFY SOLUTIONS TO THE LOGISTICAL CHALLENGE LINKED TO THE COLLECTION OF SMALL QUANTITIES OF FOOD IN MULTIPLE LOCATIONS

4) MONITOR ACTIONS' EFFICIENCY AND EFFECTIVENESS BY SETTING SMART OBJECTIVES AND KEY PERFORMANCE INDICATORS (KPIs)

5) HELP TO INFLUENCE CONSUMER EXPECTATIONS AND BEHAVIOUR TO REDUCE AND PREVENT PLATE WASTE

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