

EU CODE OF CONDUCT ON RESPONSIBLE FOOD BUSINESS AND MARKETING PRACTICES

UNILEVER

REPORT SUBMITTED ON 28/04/2022

ALL INFORMATION ARE PUBLICLY AVAILABLE IN OUR ANNUAL REPORT & ACCOUNT (2021) AVAILABLE HERE

Type of business/sector (E.g. retail, dairy)	Sustainability dimension (E.g. environmental, social)	Code aspirational objective	Individual commitments with baseline	Progress on KPIs and goals (qualitative and/or quantitative) 2021 data	Additional information (optional) (E.g. partnerships, geographical coverage, sharing best practices, links with other COM initiatives, with other reporting	Comments (optional) (E.g. enablers, ideas on how to improve)
NA	II a alab O	4	Dankling the month of	A++h 2024	initiatives)	
Manufacturer	Health & nutrition		Doubling the number of	At the end of 2021,	In 2020 we released our <u>Future</u>	
	nutrition	Healthy, balanced and sustainable	products delivering	41% of our products	Foods ambition to help people	
			positive nutrition globally	delivered positive	eat healthier diets and reduce	
		F	by 2025 – defined as	nutrition (per	the environmental impact of	
			products containing	serving), including	the global food chain. Many	
		consumers,	impactful amounts of	progress in reducing	organisations support our	
		thereby	vegetables, fruits,	salt, sugar and	approach, which makes us	
		contributing to:	proteins, or	calories.	believe we're on the right track.	
		1) Reversing malnutrition and	micronutrients like		The Global Access to Nutrition	
		diet-related			Index (ATNI), for instance, has	



noncommunicable	vitamins, zinc, iron and	*Foods &	considered that Unilever is
diseases (NCDs) in	iodine (baseline 2020) ¹	Refreshement	taking a comprehensive
the EU		specific	approach to tackling all forms
2) Reducing the			of malnutrition and that our
environmental			Future Foods commitments aim
footprint of food			to support a global food
consumption by			systems transformation. Our
2030			strategy has also been
			recognised by investor
			network <u>FAIRR</u> , who ranked us
			first for our engagement on
			promoting diverse, sustainable
			proteins in 2021. The World
			Benchmark Alliance's 2021
			Food and Agriculture
			Benchmark placed us first out
			of the world's 350 most
			influential food companies for
			our environmental, social and
			nutritional impact.
			In March 2022 we have also
			announced that we will publicly
			report the performance of our
			product portfolio against at
			least six different government-
			endorsed Nutrient Profile
			Models (NPM) as well as its
			own Highest Nutritional

¹ Unilever Annual Report & Account, 2021 – pages 22, 31, 34-35



1	Continuing lowering calorie, salt and sugar levels across products (baseline 2021): ² • 85% of Unilever's global Foods portfolio will help consumers reduce their salt intake to no more than 5g per day, by 2022. • 95% of Unilever's packaged ice cream will not contain more than 22g of total sugar, and 250 Kcal per serving, by 2025. Reaching an annual global	At the end of 2021, 81% of our food portfolio helped consumers reduced their salt intake to no more than 5g per day. 89% of packaged IC contain no more than 22 of sugar and 95% of packaged IC contain no more than 250Kcal per serving (sales by volume). *Foods & Refreshement specific *2021 data not	Standards (HNS) after constructive engagement with NGO ShareAction and the Healthy Markets Initiative.	
-	sales target of €1 billion from plant-based meat and dairy alternatives, by	available at the time of reporting		

² Unilever Annual Report & Account, 2021 – pages 22, 31, 34-35



Environmental	2 Prevention and reduction of food loss and waste	2025-2027 (baseline 2021) ³ . Halving food waste in our direct global operations by 2025 (baseline 2019) ⁴	*Foods & Refreshement specific By the end of 2021, we'd reduced food waste per tonne of food handled in our	Our progress in reducing manufacturing food waste has been hampered by Covidrelated disruptions. We are	Setting clear targets, real time monitoring, a
			operations by 3% versus 2019. *Foods & Refreshement specific	exploring solutions with our engineering teams such as anaerobic digestion, using the biogas generated on-site, composting and using the waste as fertiliser. We have been engaging in positive initiatives to tackle food waste, including teaming up with food waste combat app TooGoodToGo, which offers the opportunity to buy products at the end of their shelf life at advantageous prices — a win win for retailers and consumers. We have also partnered with Orbisk to introduce AI in the food service industry, which	new culture and mindset, and investing in training and maintenance can make a difference when it comes to food waste.

Unilever Annual Report & Account, 2021 – pages 22, 31, 34-35
 Unilever Annual Report & Account, 2021 – pages 21-23, 29, 34, 52-53



			gives chefs insights on how to plan better and waste less. Our brands Hellman and Knorr are leading purposeful campaigns which encourage consumers to waste less by sharing recipes that help consumers get creative with their leftovers.
A climate neutral food chain in	Achieving net-zero emissions for all Unilever products from sourcing to point of sale by 2039 (baseline 2018) ⁵	While we are still gathering aggregated data, at the end of 2021 we had achieved: A reduction of 64% GHG emissions in our operations (change in tonnes on GHG emissions from energy and refrigerant use) A 14% reduction in grams of CO2 e per consumer)	We continued our engagement with a selected group of international climate leadership strategic partners – the United Nations Global Compact, the World Economic Forum, the World Business Council for Sustainable Development, and the Consumer Goods Forum (CGF). We initiated and co- chaired with Walmart a Race to Zero Task Force within the CGF to encourage other consumer goods and retail companies to join the UN's Race to Zero. This succeeded in doubling the number of CGF Board members making such commitments. We

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⁵ Unilever Annual Report & Account, 2021 – pages 28, 29, 34, 51-56



Environmental	4 An optimised circular and resource-efficient food chain in Europe	• 100% of plastic packaging reusable, recyclable, or compostable by 2025 (baseline 2018) ⁶	*full Unilever portfolio At the end of 2021, our portfolio counts on 53% of total tonnes of reusable, recyclable or compostable plastic packaging used. *full Unilever portfolio	Transform to Net Zero guide for businesses.
Environmental		Halving our use of virgin plastic by 2025 by reducing plastic packaging by more than 100,000 tonnes and increasing the use of recycled plastic (baseline 2018) ⁷	At the end of 2021, we had reduced the percentage of virgin plastic in our portfolio by 16% (total tonnes of virgin plastic used). We've also increased our use of recycled plastic to approximately 17% of our total packaging portfolio (July 2020 to June 2021 – the reporting	

⁶ Unilever Annual Report & Account, 2021 – pages 21-23, 29, 34, 52-53 ⁷ Unilever Annual Report & Account, 2021 – pages 21-23, 29, 34, 52-53



			period for all our plastic metrics). Our end of 2021 forecast was around 20%, putting us well on track to meet our commitment of at least 25% recycled plastic by 2025. *full Unilever portfolio	
Social	Sustained, inclusive and sustainable economic growth,	Ensuring that everyone who directly provides goods and services to the company earns at least a living wage or income, by 2030 8 (baseline 2020)	Since 2020, we've continued to pay all our employees a living wage, and in 2021 were awarded our first global independent accreditation as a living wage employer from the Fair Wage Net. *full Unilever business	The newest "living wage by 2030" commitment covers tier 1 suppliers and their employees, our outsourced manufacturing workers and our priority agriculture crops in 6 priority markets (Brazil, China, India, Indonesia, Philippines and Vietnam. We have launched our Partner Promise Programme on a living wage. Through this programme, we're offering our purpose-led supply partners an opportunity to join our efforts and resolve to pay at least a

⁸ Unilever Annual Report & Account, 2021 – pages 30, 35



				living wage to all workers in their own business operations, with the ultimate goal of improving lives and livelihoods and strengthening business resilience. We're encouraging them to make public statements of support for living wages, such as those made by IDH, the Sustainable Trade Initiative, the UN Global Compact, Business for Inclusive Growth and AIM-Progress.	
Social	5	Helping 5 million small and medium-sized enterprises grow their business by 2025 ⁹	We've launched new programmes to move towards our goal to help 5 million small and medium-sized businesses in our retail value chain grow by 2025, reaching 1.2 million in 2021. *full Unilever business		

⁹ Unilever Annual Report & Account, 2021 – pages 30, 35



Social	5	Spending €2 billion annually with diverse businesses worldwide by 2025 ¹⁰	In 2021, we have spent €445m with diverse businesses owned by underrepresented groups. *full Unilever business		
Social	5	Pioneering new employment models for Unilever employees by 2030, reskilling and upskilling our employees with future fit skills by 2025, and equipping 10m young people with essential skills by 2030 ¹¹	By the end of 2021 we had made a good start by upskilling or reskilling 7% of our people. *full Unilever business		
Environmental	7 Sustainable sourcing in food supply chain	Achieving a deforestation- free supply chain in palm oil, paper and board, tea, soy and cocoa by 2023 (baseline 2018) ¹²	Purchased and/or contracted 83% of volume of supply of palm oil, soy, and paper and board from low-risk sources in 2020	In 2020 we became the first company to use Google Earth Engine for commercial sustainable sourcing, and one of the pioneering companies to work with Orbital Insight, using geolocation technology to trace our palm oil and soy supply chains.	

¹⁰ Unilever Annual Report & Account, 2021 – pages 28, 30, 35

¹¹ Unilever Annual Report & Account, 2021 – pages 19, 30, 35 ¹² Unilever Annual Report & Account, 2021 – pages 21, 23, 30, 34, 51



*2021 data not	In parallel, we continue to
available at the time	advocate for industry-wide
of reporting	alignment that will accelerate
	the action in the protection and
*full Unilever	restoration of forests. The
portfolio	latest example is the launch of
	the Forest Data
	Partnership during COP26, an
	initiative that brings together
	USAID, NASA, Google, WRI and Unilever in an effort to
	generate consensus around the
	geo-spatial data used by the
	industry to monitor
	deforestation and help with the
	restoration of natural
	landscapes.
	In 2021, we published our
	first Forest Footprint Report as
	a result of a forest footprint
	mapping exercise of our palm
	oil supply chain. This is an
	important step to gaining even
	more accurate visibility of our
	sourcing locations through a
	combination of supplier
	information, concession
	boundaries and landbanks,
	indicative sourcing algorithms,
	deforestation alerts,
	biodiversity and carbon layers,
	and social indicators. We have
	begun iwth an area of



	7	Protect and regenerate 1.5M hectares of land, forests and oceans by 2030 (baseline 2018) ¹³	By the end of 2021, we had 53,000 hectares under protection and regeneration in partnership with others. *full Unilever portfolio	particular importance due to its proximity to one of the last remaining tropical rainforests - the Leuser National Park and Ecosystem in Aceh, Indonesia. Our €1 billion Climate & Nature Fund will help brands invest in projects that positively address climate change and protect nature – for example, through forest protection and regeneration. In 2021, we recruited a specialised team to lead this work, formulate the strategy and get started on project implementation. In this first year, we've committed €40 million and are now building a pipeline of further projects. For
			*f	
			portfolio	
				pipeline of further projects. For
				example, Knorr will use the
				fund to support 50
				regenerative agriculture
				projects. These are predicted to
				reduce GHG emissions and
				water use by an estimated 30%
				while improving biodiversity,
				soil health and livelihoods

¹³ Unilever Annual Report & Account, 2021 – pages 21, 23, 30, 34, 51