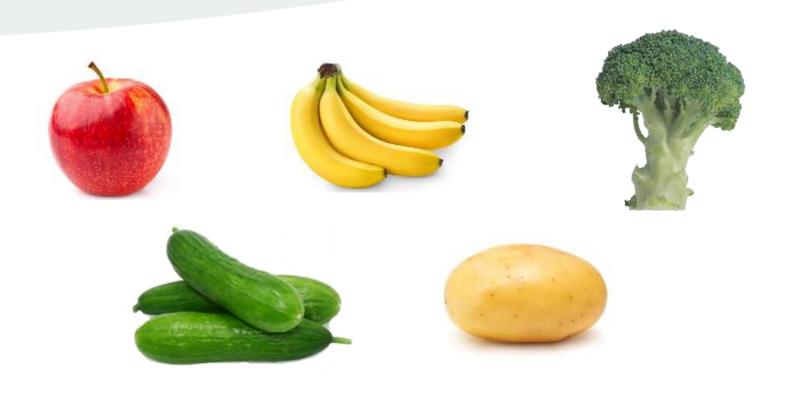




Research

- Consumer research
- Shelf-life testing
- Modelling impacts

Industry advisory group







Consumer research - At what point do people throw away food?

Research Questions:

- 1. To what extent does the <u>date</u> <u>label</u> impact decision to throw away?
- 2. How does <u>visual deterioration</u> impact decision to throw away?

Method: IAT (implicit Association Test) and survey questions (online)

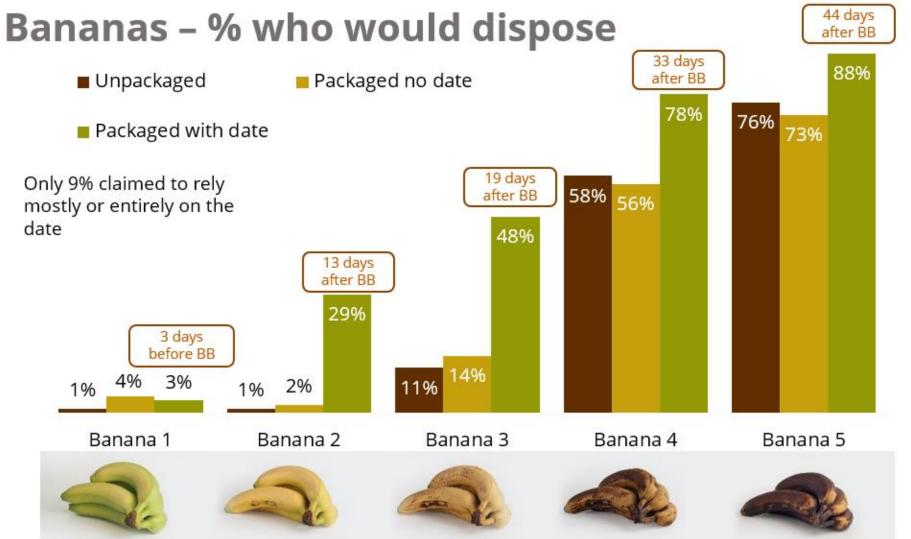
Unpackaged Packaged + date Packaged + date Packaged + date

Three separate tests, each 1,500 respondents





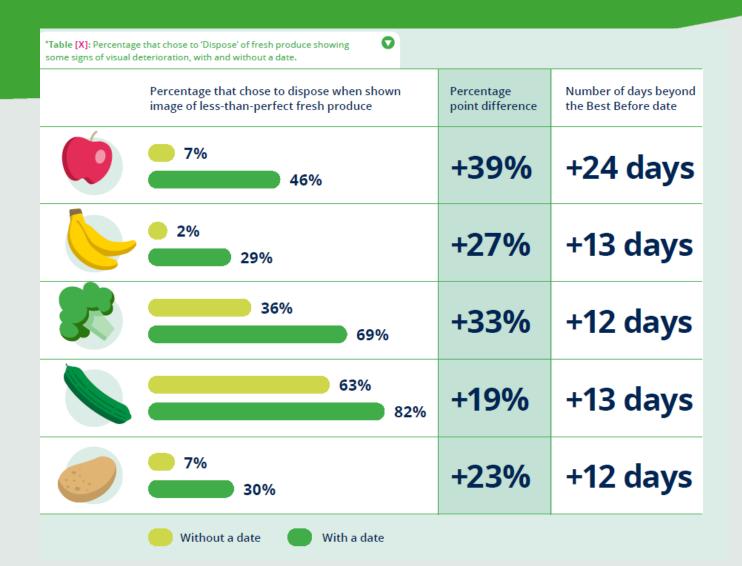
Consumer research: findings







Findings consistent for other items tested







Shelf-life testing

Conditions tested

Product	Packaged vs. loose	Transparency of packaging	Fridge temperature (4°C vs. 9°C)	Refrigerated vs. ambient
Apples	X			X
Banana	X			
Broccoli	Х		×	Х
Cucumber	Х		×	
Potatoes	X	X		Х



Example organoleptic quality matrix (cucumber)

	Green	Amber	Red
Appearance	<2% affected by rots. Ideally all free from rot. Greenish-white flesh.	<5% affected by rots. Ideally all free from rot. Customer could easily remove rot.	>5% affected by rots. Ideally all free from rot. Significant darkening browning or yellowing seeds.
Aroma	Natural, fresh.	Parts of cucumber with a musty or stale aroma, easily removable.	Musty, stale aroma over entire cucumber.
Texture	Crisp and juicy. When fresh, cucumbers should feel firm.	Slightly soft, skin easily punctured. Soft spots dotted around the sample. <10-15% of the entire sample. Drying around open end of cucumber over life.	Excessively Soft and dry.
Taste	Clean, cool & fresh with a slight sweetness.	reduced sweet & fresh flavour, free from sour or bitter notes.	Musty, earthy, sour, astringent. Bitter or off flavours/taints detected.

Example organoleptic image matrix

Quality Indicator	Green - Optimal Product Quality W/m inimal defect	"The majority of consumers would still consume"	"Deemed inedible by the majority of consumers"
Coloun/Rot			
Interior			11/1
Softness or Shrivel			
Hoold		No image	

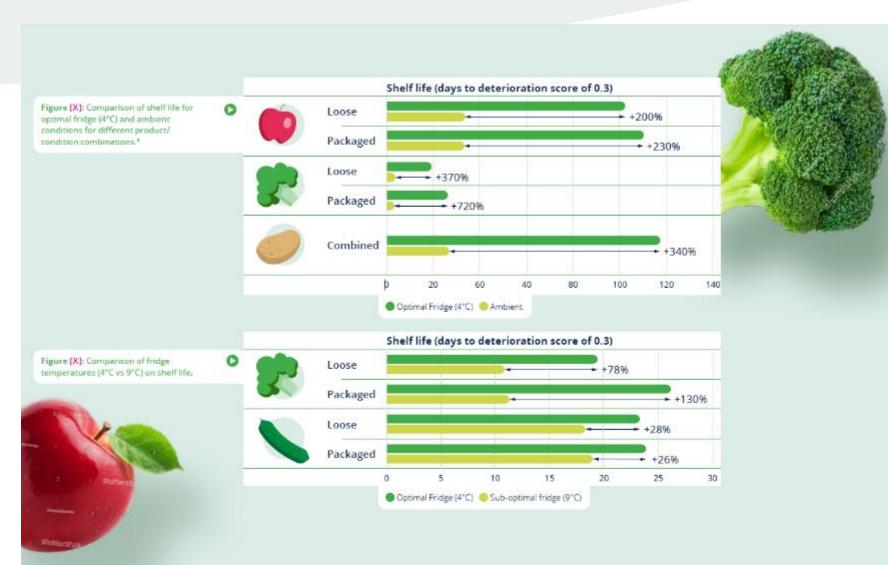


Product life testing - findings

Packaging – extended life in only two conditions

Fridge storage – extended life in all conditions

Optimum fridge storage – significantly extended life





Product life testing findings

*Table [X]: Comparison between Best Before date and first signs of deterioration (NB products were perfectly edible for some time after first signs of deterioration).

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N	Storage condition	Best Before date (days after packing)	1st signs of deterioration (days after packing)	Difference between the BB date and 1st signs of deterioration
	Ambient	14	17	3 days after the date (+21%)
	4°C		88	74 days after the date (+530%)
0	Ambient	6	7	1 day after the date (+17%)
	Ambient	6	2	4 days before the date (-67%)
	9°C		7	1 day after the date (+17%)
0	4°C		21	15 days after the date (+250%)
	9°C	17	17	0 days – no difference
	4°C		18	1 day after the date (+6%)
	Ambient	10	14	4 days after the date (+40%)
	4°C		30	20 days after the date (+200%)





50,000 tonnes per year household food waste prevention from just 4 items

Table [X]: Estimated change in annual 'not used in time' household food waste for removal of Best Before date



Estimate of

	Amount of NUIT waste (tonnes)	% change in NUIT	% market currently packaged	Adjustment for interaction*	change in food waste (tonnes)
	40,000	-25%	80%	50%	-3,942
6	44,000	0%	n/a	n/a	-
	14,000	-70%	76%	75%	-5,620
	26,000	-17%	97%	75%	-3,255
	180,000	-33%	94%	75%	-41,575
Total	304,000				-54,392

^{*} to take into account interactions between the households sensitive to Best Before dates and what products are purchased.

RECOMMENDED ACTION 1

Sell loose



Sell loose unless it can be shown that plastic packaging³ reduces overall food waste

- Reduces problematic or unnecessary plastic packaging
- Reduces household food waste

READ MORE

RECOMMENDED ACTION 2

Remove date labels



Do not apply a date label to uncut fresh produce – unless it can be shown that a Best Before date reduces overall food waste.

Do not use any alternative wording to 'Best Before' when a date label is applied.

Reduces household food waste

READ MORE

RECOMMENDED ACTION 3

Provide Best Practice guidance on storage



Refrigerate below 5°C at home – Help people understand the benefits of storing appropriate fresh produce in the fridge, set at the right temperature.

Reduces household food waste

READ MORE

2

Reducing household food waste and plastic packaging

RECOMMENDED ACTION

Remove date labels from fresh produce



RECOMMENDED ACTION 2

Remove date labels



Do not apply a date label to uncut fresh produce – unless it can be shown that a Best Before date reduces overall food waste.

Do not use any alternative wording to 'Best Before' when a date label is applied.



Reduces household food waste



52% Best Before, 16% Display Until



15% Best Before,0% Display Until



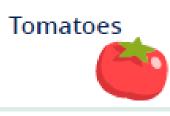
65% Best Before, 14% Display Until



73% Best Before, 12% Display Until



71% Best Before, 15% Display Until



72% Best Before, 11% Display Until

Retail Survey: 2019