

**Date** 30 June, 2021

Ahold Delhaize pledges under the second component of the EU Code of Conduct for  
Responsible Business and Marketing practices

**Ahold Delhaize's Healthy & Sustainable Journey**

For 150 years we have focused on helping people eat well. Koninklijke Ahold Delhaize N.V. ("Ahold Delhaize") has grown from family-run grocery stores into a global family of nineteen local omnichannel brands, that have always remained grounded in service to their communities. We are fully rooted in both the United States and Europe, with our brands operating in Belgium, The Netherlands, Luxembourg, Greece, Czech Republic, Serbia and Romania. Today, as our brands offer products from all over the world, their communities extend far beyond their own neighbourhoods to families across the globe. And as their communities have grown, so too has our responsibility to make health and sustainable choices easy.

At Ahold Delhaize, we believe that what's healthy and sustainable should be accessible and available to all. That's why our approach is to make every choice our brands' customers make, the better choice. The decisions we make are grounded in doing the right thing for people and planet. We also know that we can't do it alone. We need to collaborate closely with our partners and empower our brands' customers to join this journey with us.

Our brands have a long history of providing healthy foods, piloting, adopting and scaling sustainable business practices, and delivering high-quality ingredients. In the spring of 2020, building upon our previous work, we committed to bolder 2025 targets. Our goal: to help customers make healthier choices, increase our product transparency, eliminate waste, and reduce our climate impact.

**Ahold Delhaize's pledges under the Code of Conduct**

The ambitions in our Health & Sustainability strategy are in line with the ambitions of the Farm to Fork strategy. They underscore our commitment to play our part in the transition to a sustainable food system, both in our own operations and more broadly in collaboration with our customers and our partners across our value chain.

Therefore we are pleased to inform you that Ahold Delhaize is a signatory to the Code by making a number of pledges under the second component thereof, covering different dimensions of sustainability. Most of these pledges amplify our existing commitments within our Health & Sustainability strategy, while some will be new additions.

Commitment *	Dimension of sustainability	new commitment
Ahold Delhaize's brands are working across the value chain, together with customers and suppliers, towards our target of <b>reducing food waste in our own operations by 50% from 2016-2030</b>	Environmental	
Ahold Delhaize's brands are working towards <b>zero plastic waste from own-brand packaging by 2025</b> by making the plastic packaging we use 100% recyclable, compostable or reusable	Environmental	
Ahold Delhaize's brands are working towards <b>25% of own-brand plastic product packaging made from postconsumer recycled content by 2025</b>	Environmental	
Ahold Delhaize's brands are working towards <b>50% reduction in absolute greenhouse gas emissions</b> from our own operations (scope 1 and 2) between 2018-2030	Environmental	
Ahold Delhaize's brands are working towards <b>15% reduction in absolute greenhouse gas emissions</b> from our value chain (scope 3) between 2018-2030	Environmental	
Ahold Delhaize's brands are working towards being net-zero before 2050	Environmental	x
Ahold Delhaize's brands are working towards <b>100% sustainable sourcing for seafood</b> in our own brand products by 2025	Environmental	
All Ahold Delhaize brands to have <b>customer-facing nutritional guidance systems in place by 2025 for own brand products</b>	Social / Health	
Ahold Delhaize brands are working towards <b>zero deforestation by 2025</b> through 100% sustainable sourcing of soy, palm oil, cocoa, coffee, tea, wood fiber for our own brand products	Environmental / Social	
Ahold Delhaize brands are working towards <b>raising sales of healthy own-brand products</b> to >52% by 2025	Health / Social	x

\* *excluding joint ventures.*

### Rationale and methodologies to define KPI's and measure our progress

Through our annual ESG materiality assessment, we ask stakeholders for feedback on the scale of Ahold Delhaize's impact on relevant topics and how much these topics influence their decision making on environmental, social and economic concerns. We use their feedback to determine our material ESG impacts, which, in turn, inform our strategy. The overall process we followed is described in our annual report as of page 46. Furthermore, the methodologies that we have used to define KPI's and measure our progress on our commitments are described as part of our ESG statements as of page 226 of our annual report.

[https://media.aholddelhaize.com/media/emmkj0we/annual\\_report\\_2020\\_full\\_links-1.pdf?t=637526943268000000](https://media.aholddelhaize.com/media/emmkj0we/annual_report_2020_full_links-1.pdf?t=637526943268000000)

We believe that we need every actor in the value chain for the transformation of the food system to be effective. We therefore embrace the initiative of the Code and encourage other companies in the middle part of the European food supply chain to join in order to drive global change.

We look forward to continuing this journey and co-creating this shared approach towards transforming the food system for a healthy and sustainable future.

A handwritten signature in blue ink, appearing to read 'Frans Muller', with a stylized, cursive script.

Frans Muller  
President & CEO