

EU CODE OF CONDUCT ON RESPONSIBLE FOOD BUSINESS AND MARKETING PRACTICES

TEMPLATE FOR COMPANIES

AHOLD DELHAIZE

REPORT SUBMITTED ON 15 JULY 2024

Type of business/sector <i>(E.g. retail, dairy)</i>	Sustainability dimension <i>(E.g. environmental, social)</i>	Code aspirational objective <i>(1-7)</i>	Individual commitments with baseline	Progress on KPIs and goals (qualitative and/or quantitative)	Additional information (optional) <i>(E.g. partnerships, geographical coverage, sharing best practices, links with other COM initiatives, with other reporting initiatives)</i>	Comments (optional) <i>(E.g. enablers, ideas on how to improve)</i>
Retail	environmental	2	Ahold Delhaize's brands are working across the value chain, together with customers and suppliers, towards our target of reducing food waste in our own operations by 50% from 2016-2030	In 2023 the percentage reduction in tonnes of food waste per 1 million euro of food sales compared to a 2016 baseline was 37%.	Please refer to page 31, 33, 61, 126- 127 and 289 in our <u>Annual Report 2023</u>	

Retail	environmental	4	<p>Ahold Delhaize's brands are working towards zero plastic waste from own-brand packaging by 2025 by making the plastic packaging we use 100% recyclable, compostable or reusable</p>	<p>In 2023 the percentage of reusable, recyclable or compostable own-brand primary plastic packaging was 28%</p>	<p>Please refer to page 61, 110, 128-130, and 289 in our Annual Report 2023</p>	<p>Ahold Delhaize has joined large consumer goods companies as signatories to the New Plastics Economy Global Commitment which is led by the Ellen MacArthur Foundation in collaboration with the UN Environment Programme. The group has set ambitious 2025 targets with the aim to realize a common vision of a circular economy in which plastic never becomes waste. The Global Commitment 2023 Progress Report concluded that while strong progress is being made in some areas, the 2025 target of 100% reusable, recyclable, or compostable plastic packaging will almost certainly be missed by most organizations including Ahold Delhaize. Flexible</p>
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						packaging and lack of infrastructure continue to be the main barriers. The prospect of not meeting all of the industry group's 2025 targets reinforces the urgency for businesses to accelerate action, particularly around reuse, flexible packaging, and decoupling business growth from packaging use.
Retail	environmental	4	Ahold Delhaize's brands aim to reduce the use of virgin plastic in own-brand primary product packaging by 5% by 2025, compared to 2021	In 2023 we reduced our virgin plastic by 10.3% compared to our 2021 baseline.	Please refer to page 61, 110 , 128-130 and 289 in our <u>Annual Report 2023</u>	We continue to improve our data gathering processing on this metric including automating manual processes.
Retail	environmental	4	Ahold Delhaize's brands are working towards 25% of own-brand plastic product packaging made from postconsumer recycled content by 2025	In 2023 13.2% of own-brand plastic product packaging was made of recycled content	Please refer to page 110, 130 and 289 in our <u>Annual Report 2023</u>	During 2023, it was concluded that it is not always possible to obtain information about whether recycled content is post-consumer or post-industrial (pre-consumer) recycled content. As a result, the Company

						concluded that it is not possible to report on post-consumer recycled content and, as such, <u>changed the target to only report on recycled content</u> . As post-industrial recycled content is considered to be a small portion of total recycled content, the reduction target is still considered appropriate.
Retail	environmental	3	Ahold Delhaize's brands are working towards 50% reduction in absolute greenhouse gas emissions from our own operations (scope 1 and 2) between 2018-2030	Percentage reduction in absolute CO2 - equivalent emissions from own operations (Scope 1 and 2) compared to a 2018 baseline was 35%	Please refer to page 31, 114-118 and 282-284 in our <u>Annual Report 2023</u>	
Retail	environmental	3	Ahold Delhaize and its brands are working towards 37% reduction in absolute greenhouse gas emissions from our value chain (scope 3) between 2020-2030	In 2022, our actual total scope 3 footprint was 59.9 MtCO2e, compared to 60.8 MtCO2e for 2021, as restated. Against	Please refer to page, 109, 119 – 122 and 285-287 in our <u>Annual Report 2023</u>	Based on our latest and still ongoing discussion with SBTi, we submitted split scope 3 GHG emission reduction targets for validation, consisting of a Forest, Land &

our restated 2020 full scope 3 baseline of 59.8 MtCO₂e, our scope 3 footprint increased by 0.1%.

Agriculture (FLAG) GHG emissions reduction target, as well as a target for non-FLAG (Energy & Industry)

GHG emissions:

- We commit to reduce absolute scope 3 FLAG GHG emissions by 30.3% (or 4.7 MtCO₂e) by 2030 from a 2020 baseline (of 15.5 MtCO₂e).
- We commit to reduce absolute scope 3 Energy and Industrial GHG emissions by 42.0% (or 12.4MtCO₂e) by 2030 from a 2020 baseline (of 29.5MtCO₂e).

We formally communicated this for the first time in our 2023 Annual Report, following new guidance from SBTi

						communication. Aligned to this, we will no longer report on a combined scope 3 target. Pending SBTi approval, our updated scope 3 targets are in line with the 1.5 degree trajectory and SBTi guidance.
Retail	environmental	3	Ahold Delhaize's brands are working towards being net-zero before 2050	The previous two targets are intermediate steps in working towards being net-zero before 2050.		
Retail	environmental	7	Ahold Delhaize's brands are working towards 100% sustainable sourcing for seafood in our own brand products by 2025	At the end of 2023, 98% of own-brand seafood products were either certified against an acceptable standard, from sources assessed by an accepted third party, or from accepted FIPs/AIPs.	Please refer to our website regarding performance on our sustainable sourcing of seafood	Ahold Delhaize has redefined this target to be more precise, 100% of own-brand seafood products certified against an accepted standard, from sources assessed by an accepted third party, or from accepted FIPs/AIPs by 2025
Retail	social / health	1	All Ahold Delhaize brands aim to have customer-facing nutritional guidance systems in place	At the end of 2023 8 brands had customer facing	Please refer to page 135-136 and 293 in our Annual Report 2023	

			by 2025 for own brand products	nutritional guidance in place		
Retail	environmental / social	7	Ahold Delhaize brands are working towards zero deforestation by 2025 through 100% sustainable sourcing of soy, palm oil, cocoa, coffee, tea, wood fiber for our own brand products	By the end of 2023, 100% of high-risk soy (through buying of RTRS or equivalent credits), 97% of palm oil volumes (94% segregated or mass balance and 3% through RSPO credits), 92% cocoa, 97% coffee, 99% tea and 93% of wood fiber products were certified against an acceptable standard, or in the case of wood low risk or recycled.	Please be referred to page 132 in our Annual Report 2023 and our website regarding performance on our critical commodities.	Ahold Delhaize has redefined this target to be more precise: By 2025, Ahold Delhaize and its brands aim to be 100% deforestation and land conversion free for own brand products containing coffee, cocoa, palm oil, tea, soy and wood fiber. We do this by: <ul style="list-style-type: none"> - 100% of own-brand products containing coffee, cocoa, palm oil and tea certified against an accepted standard. - For soy, 100% of high-risk (South American) soy volume in own-brand supply chains covered by accepted physical certification or credits; - For wood fiber, 100% of own-brand wood

						fiber-based products and packaging either certified against an accepted standard, classified as low-risk or recycled.
Retail	health / social	1	Ahold Delhaize brands are working towards raising sales of healthy own-brand products to >52% by 2025	In 2023, 54,8% of healthy own-brand food sales as a proportion of total own-brand food sales .	Please refer to page 31, 32, 59, 111 and 293 in our Annual Report 2023	A product is marked as healthy in our calculation of the performance indicator if it earns a NutriScore A or a B score or at least one star under the Guiding Stars standard.

Additionally and as per your request, we would like to spotlight some examples of the work Ahold Delhaize and its brands are undertaking in the area of aspirational objectives 5 and 3, that are not part of our commitments under the Code of Conduct.

- Aspirational objective 5: Under the “Better for Nature and Farmer Programme,” our brand Albert Heijn in the Netherlands cooperates with more than 1,200 farmers and growers, and makes agreements about sustainability, animal welfare, innovation and the earning capacity within the Dutch food chain. In 2023, Albert Heijn open sourced this trustmark to third parties. By making the program and accompanying product label widely accessible, and carried by Milieu Centraal, the brand is actively contributing to a new food system in the Netherlands. The program is independently audited each year by certification institutes and tested for ambition, reliability and transparency by Milieu Centraal. (31)
- Aspirational objective 3: In 2023, Ahold Delhaize published an updated Climate Plan in 2023. It outlines the actions we are taking and targets we have set to help us decarbonize both our own brands’ operations and also our supply chain, in line with the UN’s goal to limit global warming to 1.5°C. The Climate Plan does not reflect our latest scope 3 target submission, with a FLAG and non-FLAG split, and scope 3 targets are pending validation by SBTi.

