

E-commerce contact points

Updated: March 2021

		Name	E-Mail
	Österreich (Austria)	Österreichische Agentur für Gesundheit und Ernährungssicherheit GmbH Bereich Lebensmittel Arbeitsgruppe Internetkontrolle Innsbrucker Bundesstraße 47 A-5020 Salzburg	internetkontrolle@ages.at
	Belgium	AFSCA - DG Politique de Contrôle Direction Transformation et Distribution des denrées alimentaires Boulevard du Jardin Botanique 55 B-1000 Bruxelles	2ec@favv.be PCCB.s3@favv.be
	БЪЛГАРИЯ (Bulgaria)	No contact point for the moment	
	Croatia	No contact point for the moment	
	Κύπρος (Cyprus)	Environmental Health Services, Medical and Public Health Services, Ministry of Health 1 Prodromou & 17 Chilonos Street, 1449 Nicosia	eCommerce@mphs.moh.gov.cy
	Česká Republika (Czech Republic)	Czech Agriculture and Food Inspection Authority Ústřední inspektorát Květná 15, 603 00 Brno	CAFIA-ecommerce@szpi.gov.cz
	Denmark	Ministeriet for Fødevarer Landbrug og Fiskeri Fødevarestyrelsen, Stationsparken 31-33, 2600 Glostrup	Kosttilskudsgruppen@fvst.dk
	Eesti (Estonia)	Veterinary and Food Board Väike-Paala 3 11415 Tallinn Estonia	aac@vet.agri.ee

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		Name	E-Mail
	Suomi (Finland)	The Finnish Food Authority Food Composition Section Mustialankatu 3, FI-00790 Helsinki	kirjaamo@ruokavirasto.fi
	France	Directorate General for Competition Policy, Consumer affairs and Fraud Control (DGCCRF) - Ministry of Economy and Finance 59 boulevard Vincent-Auriol FR-75703 Paris Cedex 13	contact-fraude@dgccrf.finances.gouv.fr
	Germany	BVL - Federal Office of Consumer Protection and Food Safety Mauerstr. 39-42 10117 Berlin	190@bvl.bund.de
	ΕΛΛΑΣ (Greece)	No contact point for the moment	
	Magyarország (Hungary)	Ministry of Agriculture Department of Food Chain Safety 9 Apáczai Csere János str. Budapest	ecommerce-hungary@nebih.gov.hu
	Eire (Ireland)	Food Safety Authority of Ireland The Exchange, George's Dock, IFSC, Dublin 1, D01 P2V6	foodincidents@fsai.ie
	Italy	The Ministry of Agricultural, Food and Forestry Policies Via Venti Settembre, 20, 00187 Roma	icqrf.capodipartimento@politicheagricole.it
	Latvia	No contact point for the moment	
	Lietuva (Lithuania)	State food and Veterinary Service of Lithuania Siesikų g. 19, Vilnius 07170	e-commerce@vmvt.lt

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		Name	E-Mail
	Luxembourg	Ministère de la Protection des consommateurs Commissariat du gouvernement à la qualité, à la fraude et à la sécurité alimentaire 7A rue Thomas Edison . L-1445 Strassen	alert@alim.etat.lu
	Malta	No contact point for the moment	
	Netherlands	Ministry of Agriculture, Nature and Food Quality Netherlands Food and Consumer Product Safety Authority <i>PO box 43006 3540 AA Utrecht</i>	
	Poland	Chief Sanitary Inspectorate Department of Food Safety and Nutrition ul. Targowa 65, 03-729 Warszawa	sekretariat.bz@gis.gov.pl
	Portugal	Autoridade de Segurança Alimentar e Económica Rua Rodrigo da Fonseca, nº 73 - 1269-274 Lisboa	uno@asae.pt
	Romania	Autoritatea Nationala Sanitara Veterinara si pentru Siguranta Alimentelor Directia Siguranta Alimentelor de Origine Nonanimala Bucuresti, Piata Presei Libere nr. 1, corp D1, sector 1	e-commerce@ansvsa.ro




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		Name	E-Mail
	Slovakia	Ministry of Agriculture and Rural Development of the Slovak Republic Department of Food Safety and Nutrition Section of Food Industry and Trade Dobrovičova 12, 812 66 Bratislava	E-commerce@svps.sk
	Slovenia	Ministry of Agriculture, Forestry and Food Administration for Food safety, Veterinary sector and Plant protection Inspection for Food safety, Veterinary sector and Plant protection Dunajska cesta 22, SI – 1000 Ljubljana	rasff-aac.si@gov.si
	Spain	Area de Planificación del Control Oficial Subdirección Gral. Coordinación de Alertas y Programación del Control Oficial Agencia Española de Seguridad Alimentaria y Nutrición C/ Alcalá nº 56. Despacho 421. 28071 Madrid	areaplanificacion@mscbs.es
	Sverige (Sweden)	Livsmedelsverket / Swedish Food Agency Department of Corporate and Agency Support Governance and Guidance Division Box 662 751 26 Uppsala	e-handel@slv.se

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		Name	E-Mail
	Norway	Mattilsynet, hovedkontoret, seksjon merking og quality Moerveien 12, Ås	kosttilskudd@mattilsynet.no
	Switzerland	Eidgenössisches Departement des Innern EDI Bundesamt für Lebensmittelsicherheit und Veterinärwesen BLV Abteilung Lebensmittel und Ernährung Schwarzenburgstrasse 155 3003 Bern	rasff@blv.admin.ch
	Iceland	Icelandic Food and Veterinary Authority Office of import and export Stórhöfði 23 110 Reykjavík	aac-ff@mast.is