

e-submission system for Novel Foods Updated User Guide

December 2019





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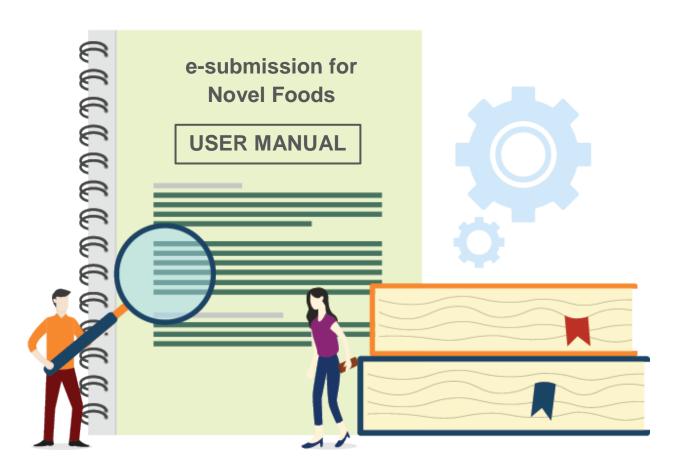
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Welcome to the e-submission system for Novel Foods!

The objective of the **e-submission system** is to automate the authorisation process through an online submission system in the context of the current legislation for novel foods. It will be shortly extended to other relevant Food Sectors such as food additives, food enzymes and food flavourings,.

The system allows you to submit and follow-up on your applications through an online web interface from the start to the end of the authorisation process.

Tip: The system notifies you of any change in the status of the application. In order to access the system you need an <u>EU Login account</u>.

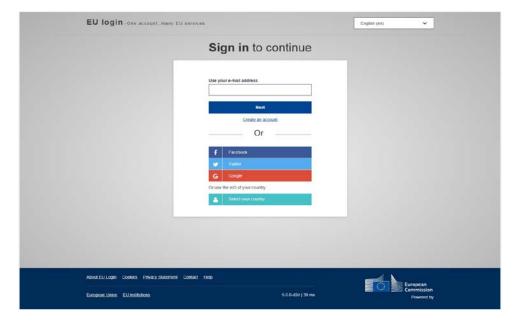


Create an EU Login account

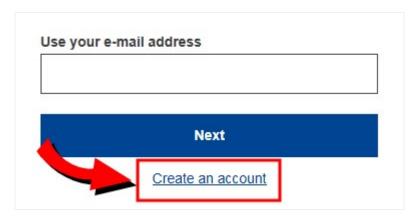
Note: To create an account in EU Login, you need a valid e-mail address. After following the steps below, you will receive an Email to confirm your access and ensuring that you will be able to upload documents in the application. Check your spam folder settings in order to make sure that you receive the confirmation email.

Please follow these steps:

Go to the EU Login by entering the following address in the browser: https://webgate.ec.europa.eu/cas/login



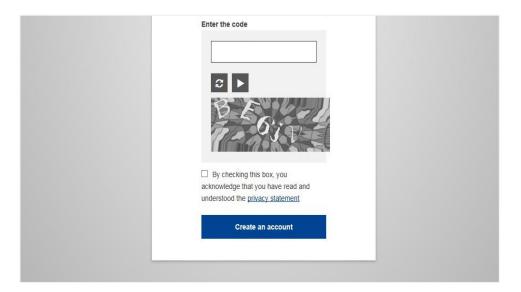
→ Click on the "Create an account" link so the system displays a sign up form:



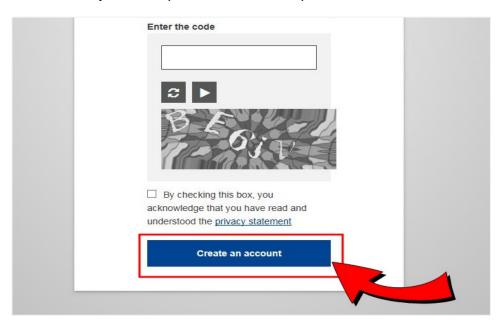
Complete the form:

- First name Your first name cannot be empty and can contain letters in any alphabet;
- ▶ Last name Your last name cannot be empty and can contain letters in any alphabet;
- **▶ E-mail** An e-mail address that you have access to;
- ➤ Confirm e-mail Type your e-mail address again to make sure it is correct; E-mail language The language used when EU Login sends you e-mails regardless of the language used in the interface. It guarantees that you are able to understand these e-mails even if they were triggered mistakenly. EU Login only sends you e-mails for validating your identity or for notifying you about security events affecting your account;
- ▶ Enter the code By entering the letter and numbers in the picture, you demonstrate that you are a human being who is legitimately creating an account. If the code is too difficult to read, click on the button with two arrows to generate a new one;
- → Check the privacy statement by clicking on the link and tick the box to accept the conditions

Do not forget to tick the box regarding the fact that you have read privacy statement!



→ After you have provided all the requested information, click on 'Create an account':



The system displays a confirmation message explaining that an email was sent to you.

Create an account

Thank you for registering, you will receive an e-mail allowing you to complete the registration process.

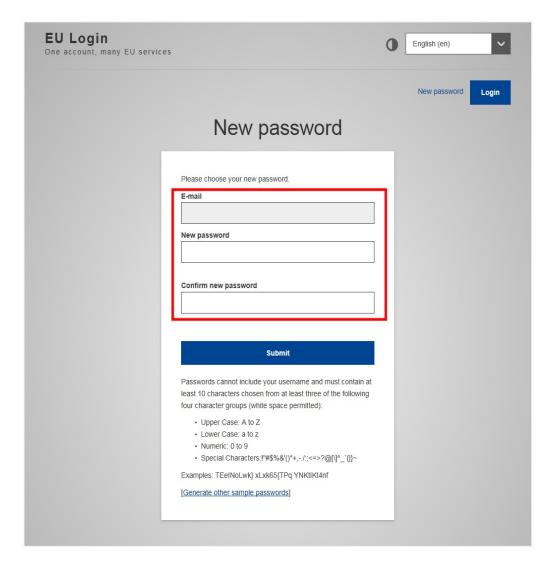
➡ In order to confirm your account and create your password, simply click on the link in the email body or copy and paste it into an internet browser:

Dear ..., You have been registered in EU Login. Your email address is ... @... . To create your password, follow the link below: this link You have a maximum of 5 min, starting from the time that this message was sent, to create your password, but you are encouraged to do so immediately if possible. After this time, you can make another request by following the same link: you will then need to re-enter your username and confirm your request. If the above link does not work, you can copy the following address (make sure the complete address is copied!) and paste it into your browser's address bar: https://ecas.ec.europa.eu/cas/init/initialisePasswordLogin.cgi?xxx... Instead of replying to this message, if you have a problem, please follow the help or contact information on the site where you were trying to register. Note that it may take up to 5 minutes after reception of this mail before the abovementioned site will recognize your registration.

If you cannot find the e-mail, check your spam or junk folder.

Sent to you by EU Login

→ To create your new EU Login password, enter your new password and click on 'Submit':



It must contain at least 10 characters and a combination of:

- upper case letters
- lower case letters
- numbers
- special characters
- Select a password as long and as complex as you can in order to make your account more secure but keep in mind that you will have to remember it.

The system displays a message indicating that your EU LOGIN password has been changed.

→ Click on 'Submit' in order to proceed to the service you want to use:

Submit

Passwords cannot include your username all least 10 characters chosen from at least three of the following four character groups (white space permitted):

Upper Case: A to Z
Lower Case: a to z
Numeric: 0 to 9

• Special Characters:!"#\$%&'()*+,-./:;<=>?@[\]^_`{|}~

Examples: TEelNoLwk} xLxk65{TPq YNKtlKt4nf

Note: In order to know more about EU Login, go to the EU Login help page

Log into the e-submission system

Please note: If your access rights have not yet been fully granted, you will not be able to upload documents and the following error message will be displayed on the screen:



This is because you require **specific permissions** in the e-submission system in order to upload documents (e.g. the cover letter and for the scientific fields files).

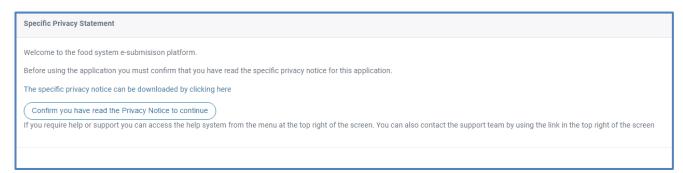
A notification is automatically sent to the support mailbox to set up your access rights the first time you connect to the system.

This task is currently done manually by the FSCAP support team. The support team work from:

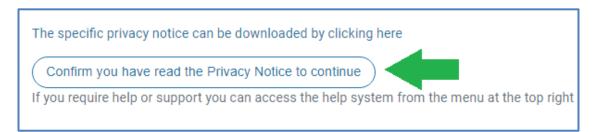
Monday to Friday during working hours (from 08:00 to 18:00 CET). If a new user accesses the system for the first time during the weekend, they will have to wait until Monday at 08:00 CET for the setup of their access rights.

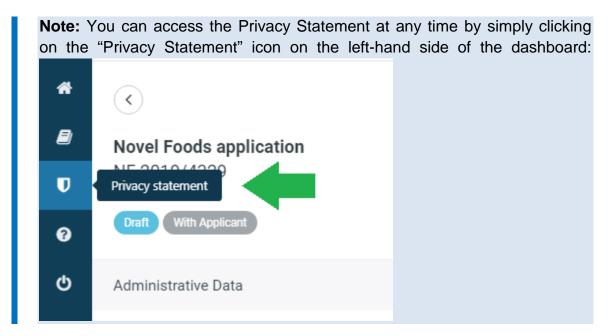
If a new user accesses the system for the first time **outside of working hours,** they will have to wait until **the following work day** for the setup of their access rights.

Once you have logged into the e-submission you must click on "Confirm you have read the Privacy Notice to continue":



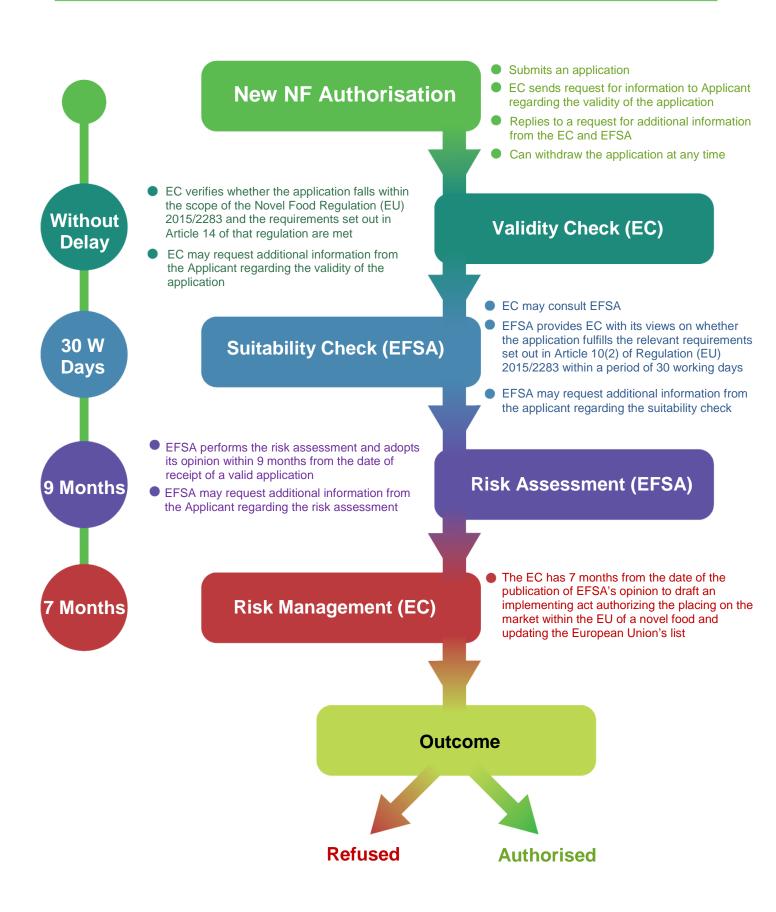
→ Once you have read the notice, continue by clicking on the "Confirm that you have read the privacy notice in order to continue" button inside the dialogue box:





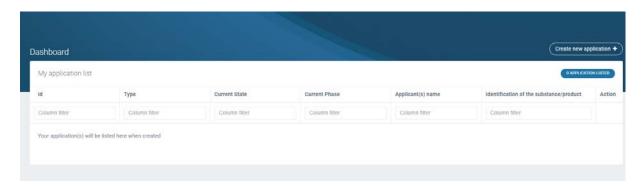
You have now successfully logged into the e-submissions system.

Novel Food Autorisation Workflow



How to create and submit a Novel Food Authorisation

Once you have signed in to the food e-submission system, you will be taken straight to the dashboard:



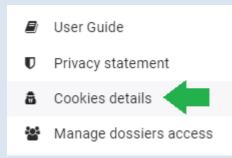
Cookies

 The first step is to accept Cookies on the website – do this by clicking on "I accept cookies" inside the Cookies pop-up window at the bottom of your screen:

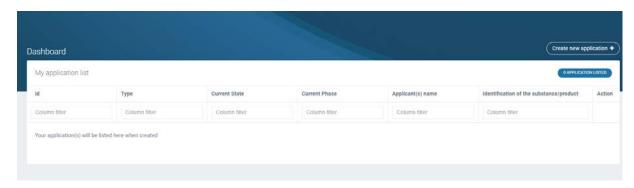


Note: For more information regarding how we use cookies and how you can change your settings, simply follow this link: "How we use cookies".

Note: You can still access the cookies content description at any time, by simply clicking on "Cookies details" in the drop down menu under your name on the top-right hand corner of the screen located on the dashboard:



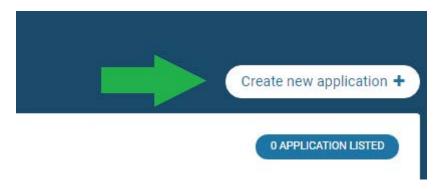
You will then be taken to the dashboard which displays your application list:



Creating a New Application

Detailed steps and more information

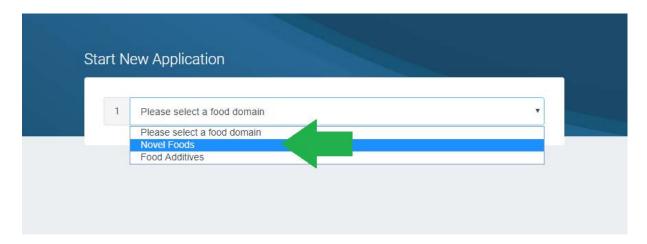
→ On the dashboard, click on Create a new application (located on the top right hand side of the dashboard):



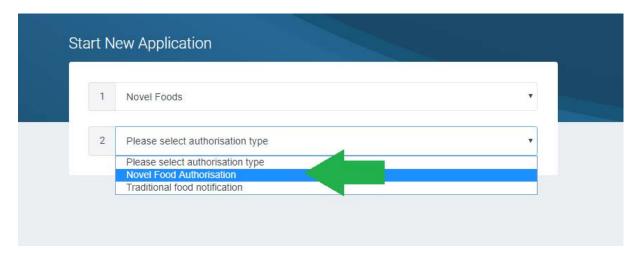
→ You will now be prompted to select a food-domain from the drop-down list:



→ Select "Novel Foods":

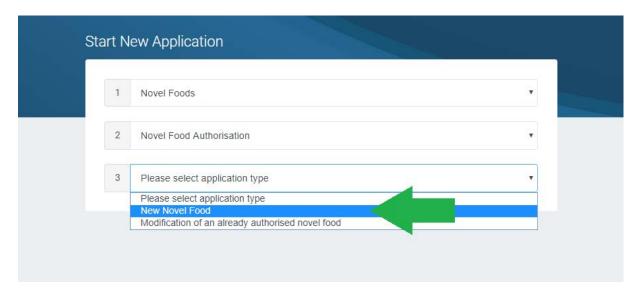


→ You will then be prompted to select an authorisation type. Select "Novel Food Authorisation":



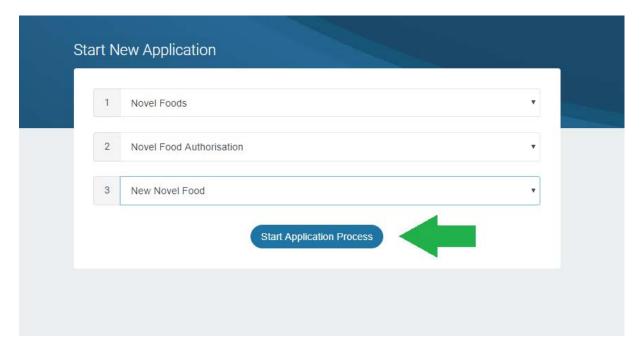
You will now be prompted to select the application type. Here you can select between starting a new Novel Food application or modifying a pre-existing application which has already been authorised.

⇒ Select "New Novel Food":



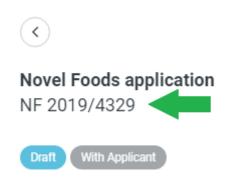
Once these three fields have been selected, a button entitled "Start Application Process" will appear.

→ Click on "Start Application Process":



After a few seconds of loading, you will be taken to the application screen which includes the web form for the novel food that needs to be completed.

→ On the left-hand side of the screen you will notice a side menu, which includes the ID number of the Novel Foods application:



Note: You will notice that the system indicates that the application is in draft mode (in blue), as it has not yet been submitted for review.

→ Underneath, you will notice that you are currently viewing the "Administrative Data" tab, which is the first section of the application that needs to be completed

Novel Foods application NF 2019/4329 Draft With Applicant Administrative Data Summary Scientific Data Cover Letter Dossier History

Administrative Data tab

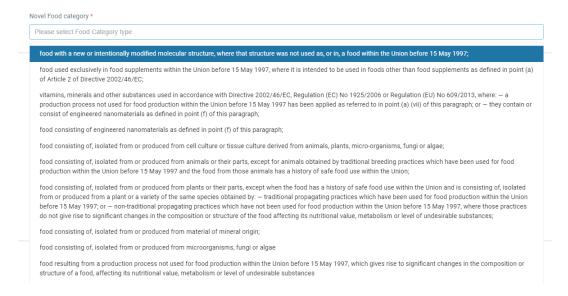
Start by filling in the first "identity" section of the Administrative Data tab, including the name of the novel food and an identity description:



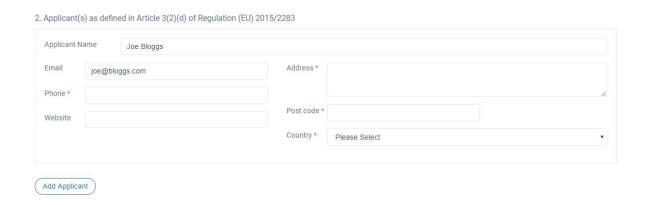
Note: The **Autosave** function ensures that the encoded content is saved automatically. Therefore, there is no **Save** button in the system. You will notice it on the top-right hand side of the web form.

Be aware that while the autosave information message is displayed, any insertions/modifications are not taken into account. Please make sure that all information is correctly updated.

Next, select the food category type (Article 3(2)(a) of <u>Regulation (EU)</u> 2015/2283) from the drop-down menu:



→ In the section underneath, fill in the applicant name, email address and other details:

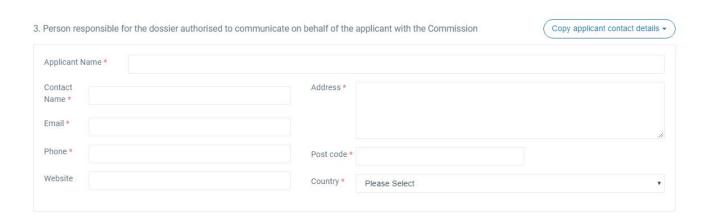


You have the option of adding another applicant, if more than one applicants are associated with the application:



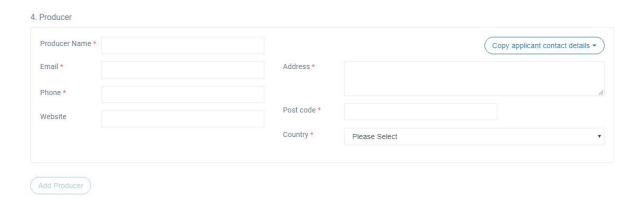
Note: Fields marked with a red asterisk * are mandatory. You should see a blue check mark appear briefly on your screen once you have correctly filled in a field.

Continuing down to section 3, fill in the details concerning the person responsible for the dossier:

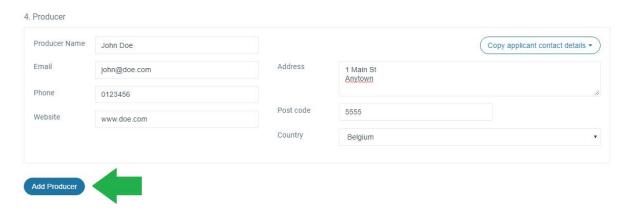




→ Continuing down to section 4, fill in the contact details for the Producer:



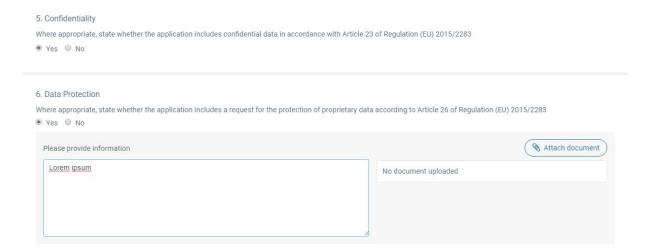
Once the details have been filled in, you have the option of adding another producer, if more than one producers are associated with the application:



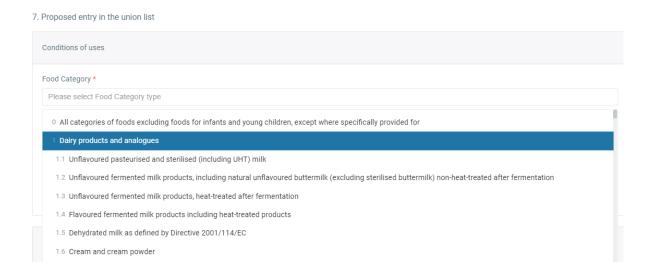
→ Next, indicate "Yes", if the application includes any confidential data in accordance with Article 23 of Regulation (EU) 2015/2283. If it doesn't, simply select "No":



→ The same applies regarding Data Protection. If the application includes a request regarding the protection of proprietary data according to Article 26 of Regulation (EU) 2015/2283, select "Yes". You are then requested to provide more information in the box below. You also have the option of attaching any relevant documents using the "attach document" button:



→ You will then be prompted to identify the food category to which your application belongs, by selecting one or more category(ies) in the corresponding drop-down list:



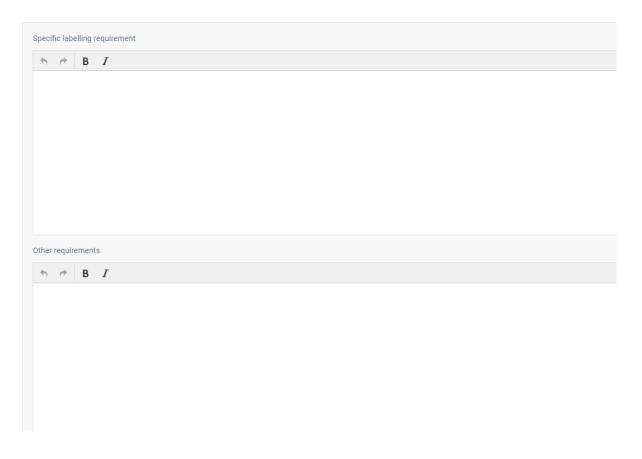
Should the food category is not included in the drop-down list, the applicant is requested to type the food or food category under which the novel food may be used.

→ You are then requested to indicate the maximum level:

7. Proposed entry in the union list



→ If there are any specific labelling requirements or any other requirements unique to your application, type them in the corresponding boxes with the relevant titles:



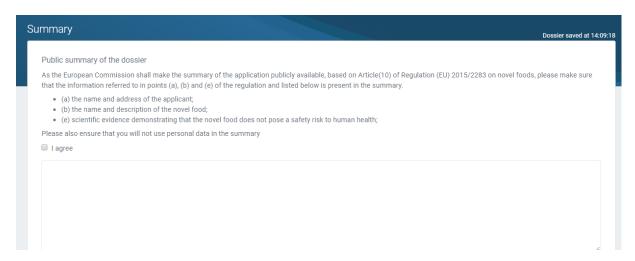
- Lastly, indicate whether or not the novel food has regulatory status outside of the EU:
- Regulatory status outside EU
- Yes No

Summary

→ Underneath the "Administrative Data" tab in the menu on the left-hand side of the screen is the "Summary Tab". You'll also need to complete this section of web-form in order to submit your application successfully:



→ Complete the summary tab as requested, and click on "I agree" in order to make sure that you will not use any personal data in the summary:



Scientific Data tab

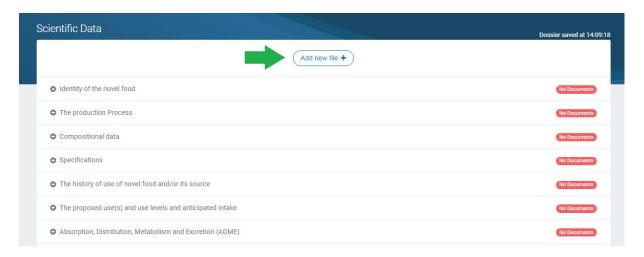
Dossier History

Now you can move on to the Scientific Data tab:

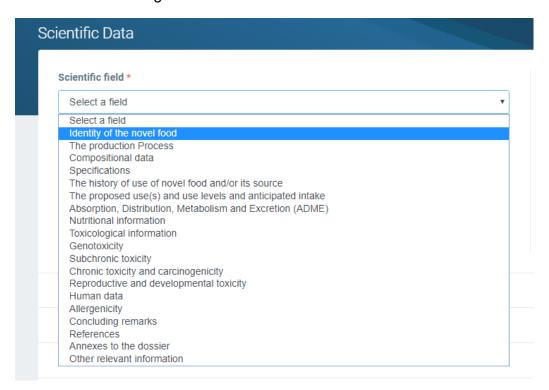
Novel Foods application NF 2019/4329 Draft With Applicant Administrative Data Summary Scientific Data Cover Letter

Note: This is the most time-consuming section of the application process, as you will notice, as a number of documents need to be uploaded.

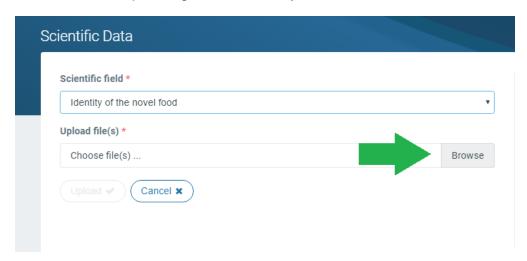
Start by clicking on the "Add New File" button located at the top of the web form:



Select the field in the drop-down menu to which the uploaded document will belong:



Next, upload the relevant file by clicking on the "Browse" button. This will open up a navigation window in which you will be able to search for the corresponding document on your PC/device:



A green marker flashes once the document has been successfully uploaded:



Once the document has been uploaded, you have the option of indicating whether or not the document contains any confidential information. If it does, you'll need to write a justification in the corresponding text box:



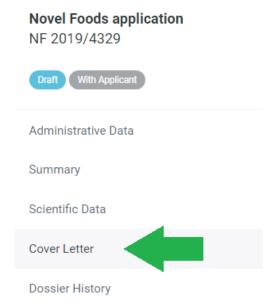
Repeat this process for every scientific field. You also have the ability to upload several documents to one field.

Note: The analysis of data shall be presented in a clear format, using standardised scientific units. The raw data and the format of the file used for the statistical analysis should be submitted in an editable form.

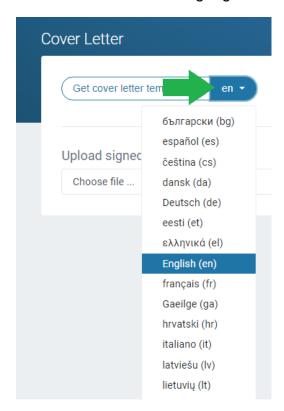
All the scientific fields need to be filled in order to proceed with the submission of your application.

Cover Letter tab

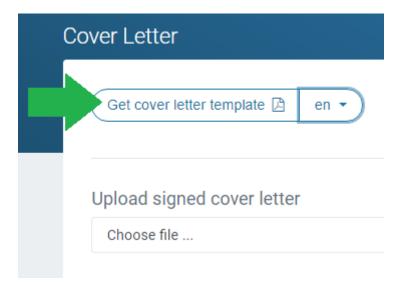
Select the "Cover Letter" tab in the left-hand menu:



→ Here you can download the Cover Letter template. Select which language you would like the Cover Letter to be in by selecting the relevant language in the drop-down list:



→ Then, click on "Get cover letter template". This will download a template of the cover letter in your chosen language in PDF format:



Save the Cover Letter on your desktop.

Telep	EN ANNEX ANNEX I ATE COVER LETTER ACCOMPANYING AN APPLICATION FOR NOVEL FOOD						
	PEAN COMMISSION		Data Protection ² . Where appropriate, state whether the application includes a request for the protection of proprietary data according to Article 26 of Regulation (EU) 2015/2283:				
Directorate General							
Directorate			□ Yes				
Unit			No				
Date:		Fo	od categorie	s, conditions o	of use and labelling requirement		
Subject 2015/2	t: Application for authorisation of a novel food in accordance with Regulation (EU) 283.		Food ca	itegory	Specific conditions of use	Additional specific labelling requirement	
(Please	indicate clearly by ticking one of the boxes)						
	Application for an authorisation of a new novel food.						
	Application for adding, removing or changing the conditions of use of an already authorised novel food. Please provide a reference to that authorisation.		Yours sincerely, Signature				
	Application for adding, removing or changing the specifications of an already authorised novel food. Please provide a reference to that authorisation.	En	Enclosures:				
	Application for adding, removing or changing additional specific labelling requirements of an already authorised novel food. Please provide a reference to that authorisation.		2 Complete docate				
	Application for adding, removing or changing post market monitoring requirements of an already authorised novel food. Please provide a reference to that authorisation.		 List of the parts of the dossier requested to be treated as confidential and verifiable justification for such claims 				
			 Information supporting the protection of proprietary data relating to the novel for application 				
	oplicant(s) or their Representative(s) in the Union		☐ Copy of administrative data of applicant(s)				
	(a) this application in order to update the Union list on novel foods.						
Identit	y of the novel food (information on the identity of the novel food should be provided, ing on the category(ies) under which the novel food falls):	1 2	have tree confident Applicant protection	ated as confident tiality. It should specify In is requested.	format established in Anney II to it tial and should provide all necessary the part(s) of the application which clearly stating section(s) and page	details to substantiate the request include(s) proprietary data for whi	
	1		verifiable	yustification /de	claration for the proprietary claim.		

➡ Fill in the template, print it out, sign it manually, scan it and save it on your desktop as a PDF. Click on "Browse" and locate the signed cover letter on your desktop. Double click on the document and it will be uploaded onto the application.

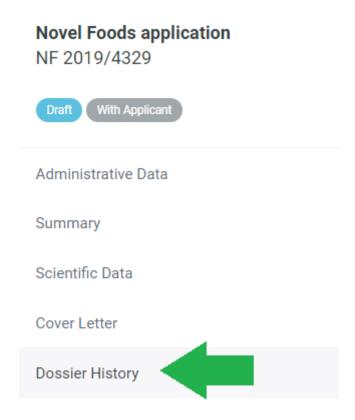


→ If you want to remove and replace the document that you've just uploaded, simply click on the "Remove" button:



Dossier History tab

You can check out the status of your application by clicking on the "Dossier History" tab:



Here you will find a summary of the status of your application(s), including the date that it was created, the dossier state, substate, etc:



Please note: Whilst the application is still in "draft" phase, you have the possibility of deleting it completely from your application list. Simply head to your application list on your dashboard, and click on the corresponding "Delete" button underneath the "Action" tab:



Submitting your application

→ Once all the information marked with a red star (mandatory fields) has been filled in and the cover letter uploaded, submit the application by clicking on the "Submit" button:



You also have the option of cancelling the application.

Warning: Only a draft (Not submitted) dossier can be cancelled/deleted

Please make sure that all mandatory fields (with a red asterisk) in all relevant tabs (Administrative Data, Summary, Scientific Data, Cover Letter) are filled in correctly.

If you click on "Submit Application" and a mandatory field is missing, on orange "error message" will appear indicating which tab needs to be filled in:



Before your application is confirmed, you must confirm your personal data. Simply click on the "Confirm" button do to so. You also have the option of attaching any supporting documents – simply click on the "Attach document" button and add any relevant files from your computer/device:



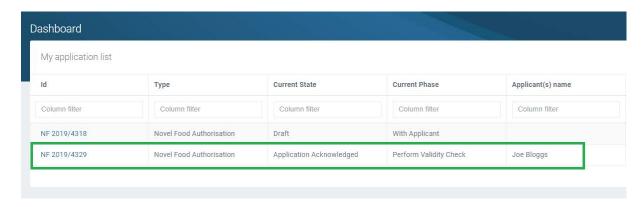
A pop-up will now appear asking you to confirm your application and informing you that your dossier will now be moved to "Application Acknowledged" phase. An email will then be sent to you and the European Commission (EC). Click on "Confirm" to proceed:

By confirming:

- the dossier will be moved to this state/phase: Application Acknowledged / Perform Validity Check
- · An email will be sent to : EC, MS



The system will now direct you back to your dashboard. Here you will note that the state of the application has moved from "**Draft**" to the "**Application Acknowledged**" phase and the current phase of the application now reads "**Perform Validity Check**":



When the status of the notification changes, you will receive an automatic email update.

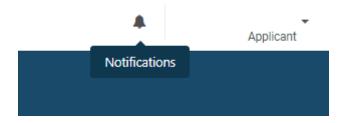
Note: To edit information after having submitted your notification, please send an authorisation request to the Support Team, and specify the number of your notification and which section(s) need(s) to be edited. This is very important for the support team to be able to identify your application quickly and respond to you in a timely manner. The support team email address is: Sante-FOODSYSTEMS@ec.europa.eu The section(s) in question will be editable, whilst the rest of the notification remains in read-only mode.

Request for Information

You will receive an email once your application has been submitted.

The EC will verify the validity of the application. Subsequently, if your dossier is any way incomplete, the EC or EFSA will require more information concerning any part of an application and you will receive a "Request for Information" detailing which section of the application needs to be completed/include more details.

Once you have logged into the system, you will notice a bell shaped notifications icon on the top right hand corner of the window, next to your user name:



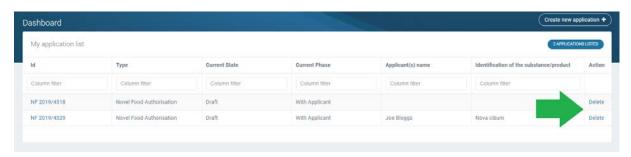
Here the system will send you updates concerning the status of your application(s). This can be a request for information, detailing which section of the application needs updating, a notification informing you that your application has moved on to the next

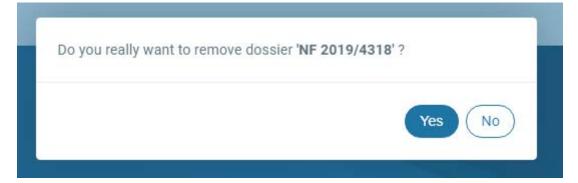
stage, amongst others. The notification icon will not disappear until you have dealt with it.

Please Note: If you have received a notification/email request for information, remember to re-submit your request, once all of the information has been entered. Do this by clicking on the re-submit button on the top right of your screen.

Withdrawing your Application

At any moment, you have the option of withdrawing/deleting your application. Simply click on the "Delete" button on the right hand side of the application details on the dashboard. You will receive a message asking you to confirm the deleting of the dossier:

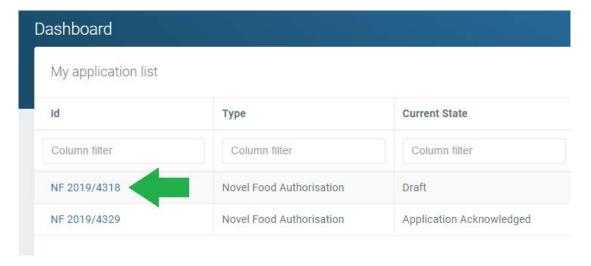




Editing your contact details

You have the possibility of editing your contact details linked to an application (in any phase).

Simply click on the application ID number on your Dashboard:

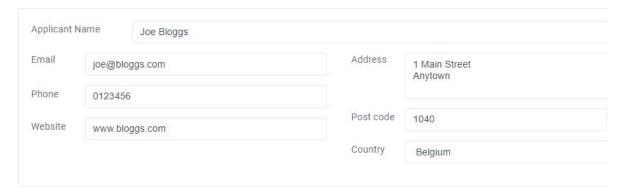


The system will load the application.

You will be taken straight to the administrative data section of the application in question.

→ Here, simply click on the "Edit" icon to the right of the screen:





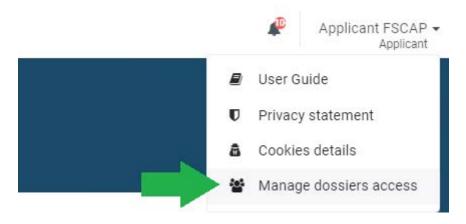
→ Once you have done editing the details, click on the "Save" button to the right of your screen:



Managing Dossier Access

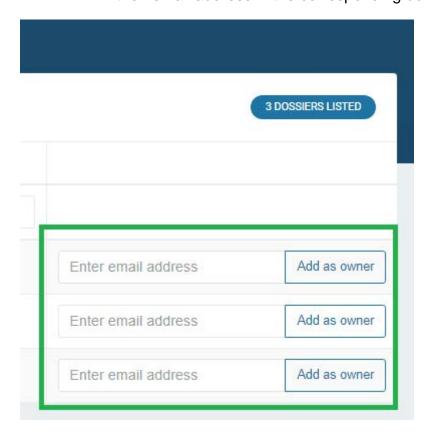
You have the ability to manage user access to any dossier at any time.

➡ When you are logged into the system, simply click on the drop-down menu where you see your name on the top-right hand side of the window, then click on the "Manage dossiers access" tab:



You will be taken to the "Manage applicant user access to dossier" page.

→ Here you can add another user as "owner" of an application by entering their email address in the corresponding box:



Note: Bear in mind, the user that you are adding should have a valid EU login account and should already have logged into the FSCAP system at least once.

Once you have clicked on "Add as owner", a green box should briefly appear indicating that the user has been added successfully. Now you will notice that the email address of the individual has been added to the application owners:



Note: You can remove owners at any time by clicking on the blue X to the right of their email address. Please bear in mind that at least 1(one) owner needs to be associated to an application.

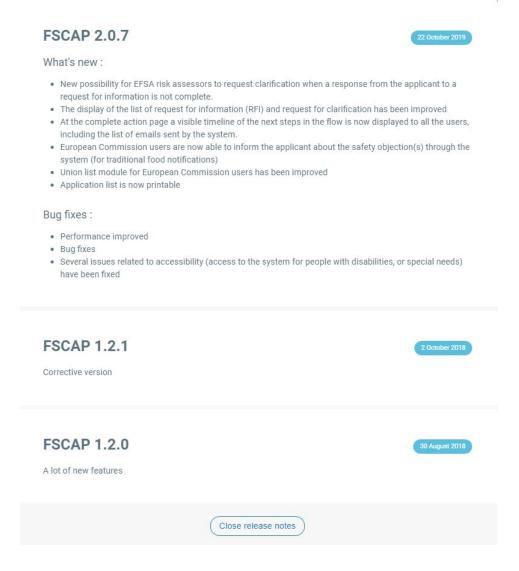
Checking for Version Updates

At any time you have the option of checking for any updates/improvements that have been made to the platform.

From your dashboard, simply click on the version number on the very bottom left of the window:



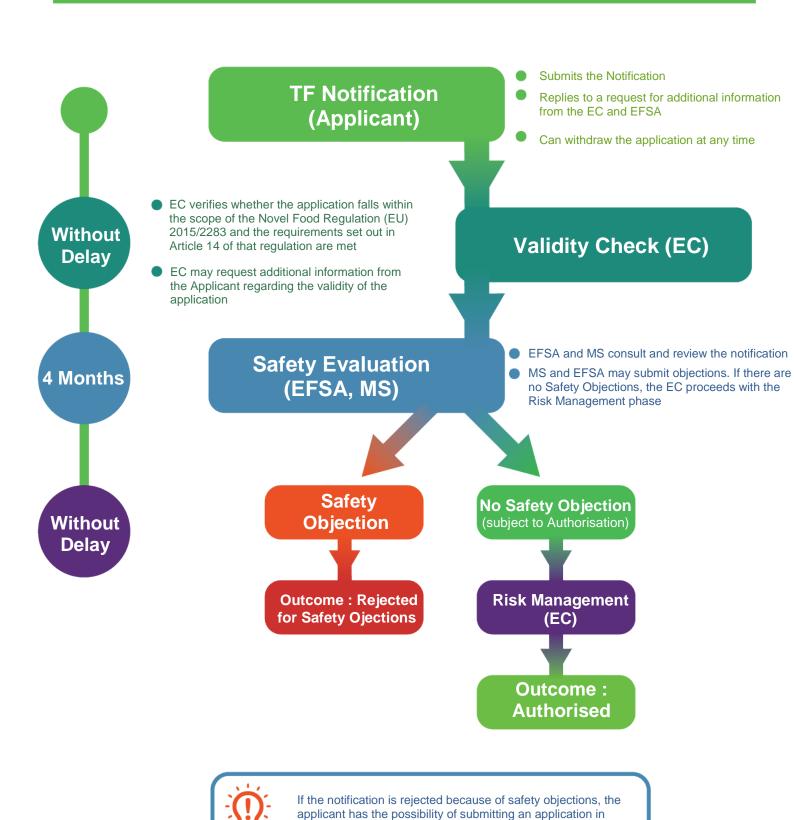
Now you will be able to view details concerning the latest release of the application, including any updates and fixes that have been released and are operational:



Contact Details

If you have any questions regarding your application, do not hesitate to contact the dedicated support team at: <u>SANTE-FOODSYSTEMS@ec.europa.eu</u>

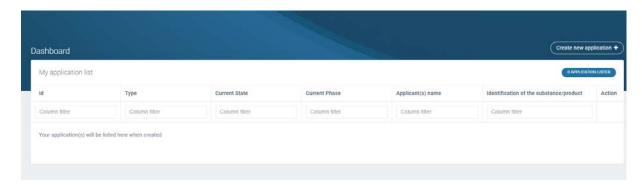
Traditional Food Autorisation Workflow



accordance with Article 16 of Regulation (EU) 2015/2283

Traditional Food Notification

Once you have signed in to the food e-submission system, you will be taken straight to the dashboard:



Cookies

 The first step is to accept Cookies on the website – do this by clicking on "I accept cookies" inside the Cookies pop-up window at the bottom of your screen:

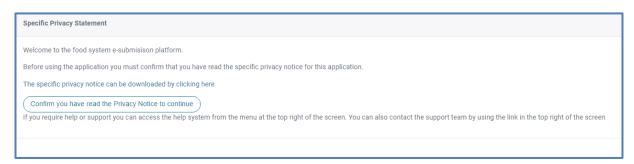


Note: For more information regarding how we use cookies and how you can change your settings, simply follow this link: "How we use cookies".

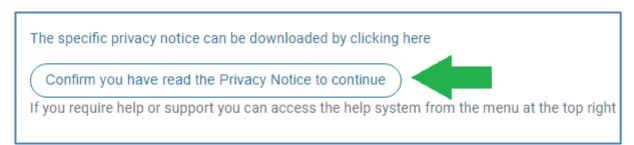
Note: You can still access the cookies content description at any time, by simply clicking on "Cookies details" in the drop down menu under your name on the top-right hand corner of the screen located on the dashboard:

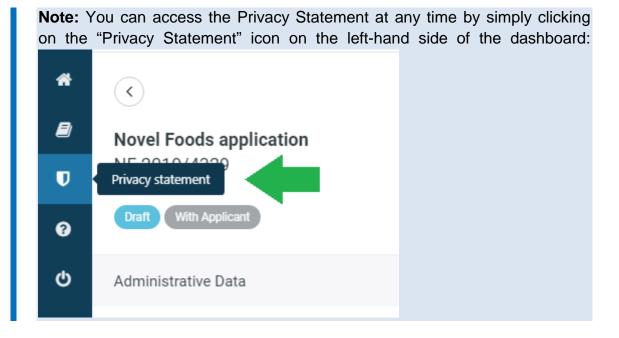


The second step is to read and confirm that you have read the Privacy Notice.
 In order to download and read the Privacy Notice, simply click on the relevant text inside the dialogue box:

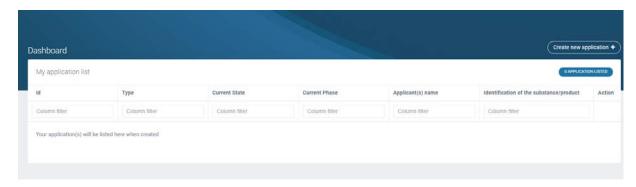


 Once you have read the notice, continue by clicking on the "Confirm that you have read the privacy notice in order to continue" button inside the dialogue box:





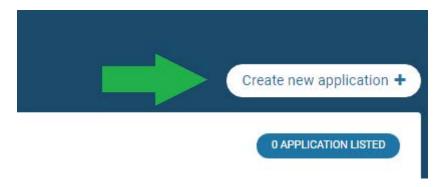
You will then be taken to the dashboard which displays your application list:



Creating a New Application

Detailed steps and more information

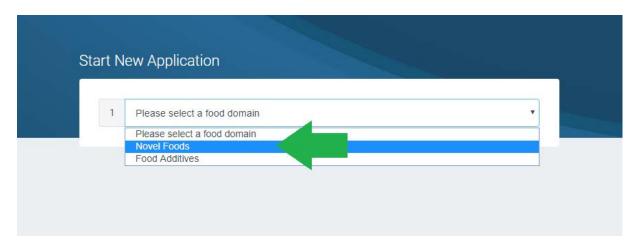
→ On the dashboard, click on **Create a new application** (located on the top right hand side of the dashboard):



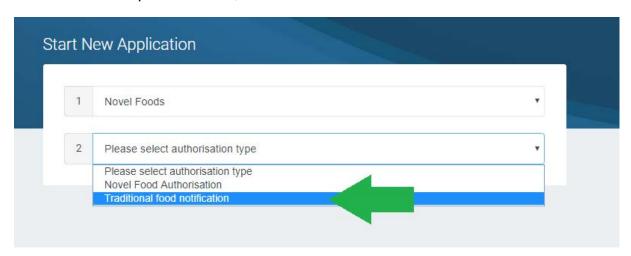
→ You will now be prompted to select a food-domain from the drop-down list:



→ Select "Novel Foods":

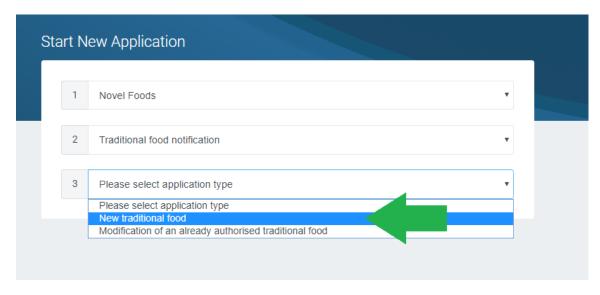


In the second drop down menu, select "Traditional food notification":



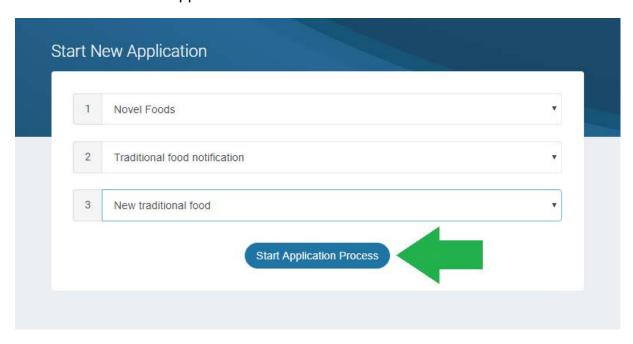
You will now be prompted to select the application type. Here you can select between starting a new Novel Traditional application or modifying a pre-existing application which has already been authorised.

→ Select "New Traditional Food":



Once these three fields have been selected, a button entitled "Start Application Process" will appear.

→ Click on "Start Application Process":



After a few seconds of loading, you will be taken to the application screen which includes the web form for the traditional food that needs to be completed.

→ On the left-hand side of the screen you will notice a side menu, which includes the ID number of the Traditional Foods application:



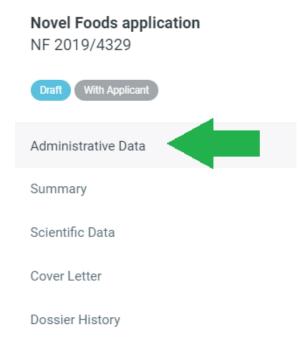
Novel Foods application

NF 2019/4349



Note: You will notice that the system indicates that the application is in draft mode (in blue), as it has not yet been submitted for review.

→ Underneath, you will notice that you are currently viewing the "Administrative Data" tab, which is the first section of the application that needs to be completed



Administrative Data tab

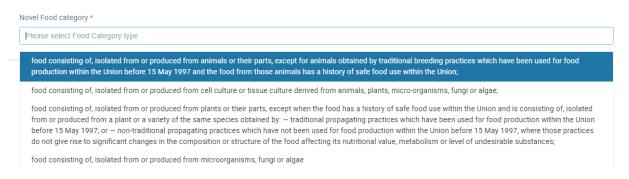
Start by filling in the first "identity" section of the Administrative Data tab, including the name of the traditional food and an identity description:



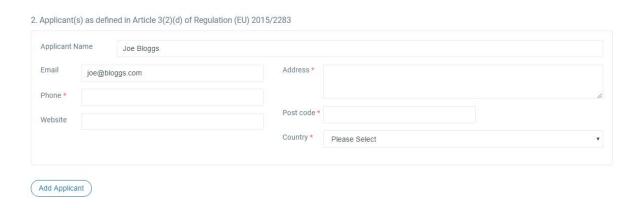
Note: The **Autosave** function ensures that the encoded content is saved automatically. Therefore, there is no **Save** button in the system. You will notice it on the top-right hand side of the web form.

Be aware that while the autosave information message is displayed, any insertions/modifications are not taken into account. Please make sure that all information is correctly updated.

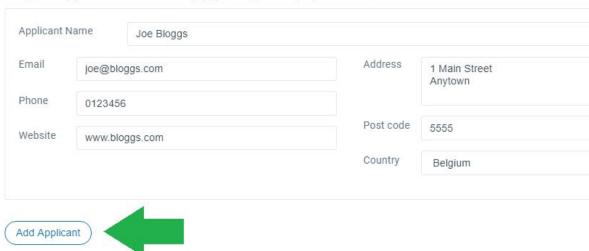
Next, select the food category type (Article 3(2)(a) of <u>Regulation (EU)</u> 2015/2283) from the drop-down menu:



In the section underneath, fill in the applicant name, email address and other details:

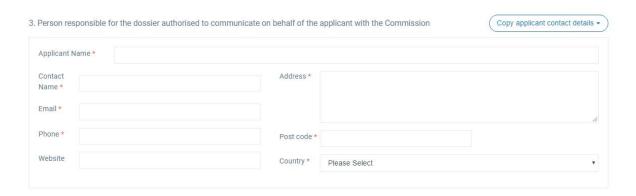


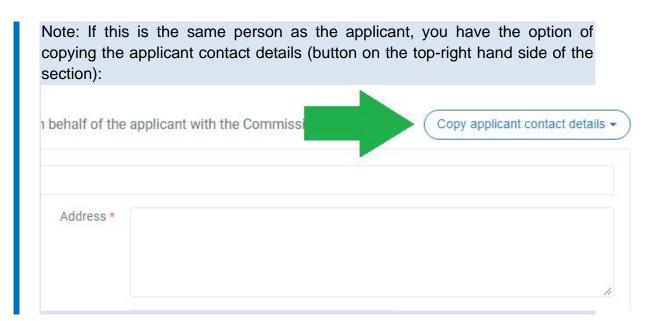
- → You have the option of adding another applicant, if more than one applicants are associated with the application
 - 2. Applicant(s) as defined in Article 3(2)(d) of Regulation (EU) 2015/2283



Note: Fields marked with a red asterisk * are mandatory. You should see a blue check mark appear briefly on your screen once you have correctly filled in a field.

Continuing down to section 3, fill in the details concerning the person responsible for the dossier:

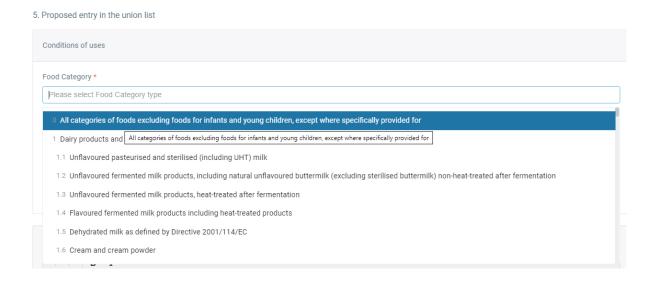




Next, indicate "Yes", if the application includes any confidential data in accordance with Article 23 of Regulation (EU) 2015/2283. If it doesn't, simply select "No":

4. Confidentiality
 Where appropriate, state whether the application includes confidential data in accordance with Article 23 of Regulation (EU) 2015/2283
 Yes
 No

➤ You will then be prompted to identify the food category to which your application belongs, by selecting a category in the corresponding dropdown list:

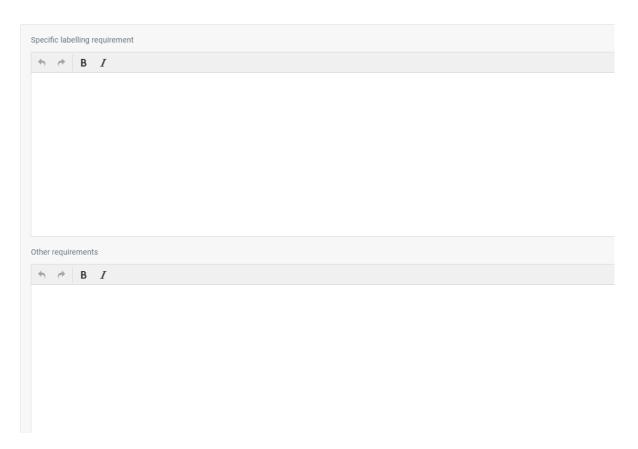


Should the food category is not included in the drop-down list, the applicant is requested to type the food or food category under which the novel food may be used.

You are then requested to indicate the maximum level:



→ If there are any specific labelling requirements or any other requirements unique to your application, type them in the corresponding boxes with the relevant titles:



- → Lastly, indicate whether or not the novel food has regulatory status outside
 of the EU:
- 6. Regulatory status outside EU
- O Yes O No

Summary

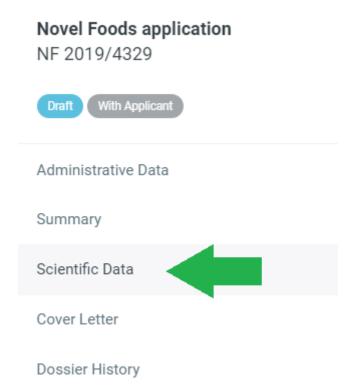
Underneath the "Administrative Data" tab in the menu on the left-hand side of the screen is the "Summary Tab".

You'll also need to complete this section of web-form in order to submit your application successfully:



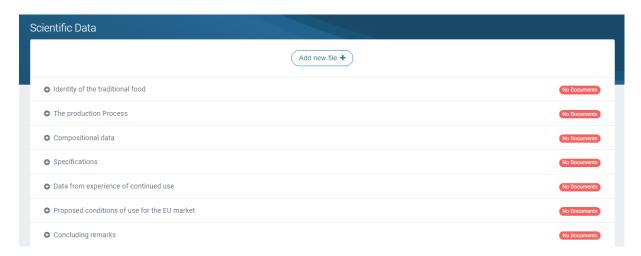
Scientific Data tab

Now you can move on to the Scientific Data tab:

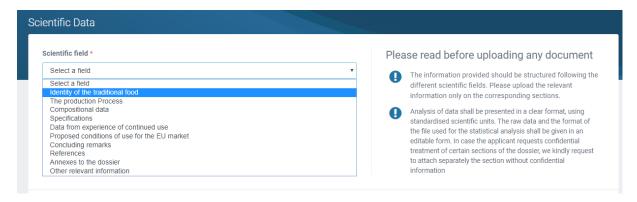


Note: This is the most time-consuming section of the application process, as you will notice, as a number of documents need to be uploaded.

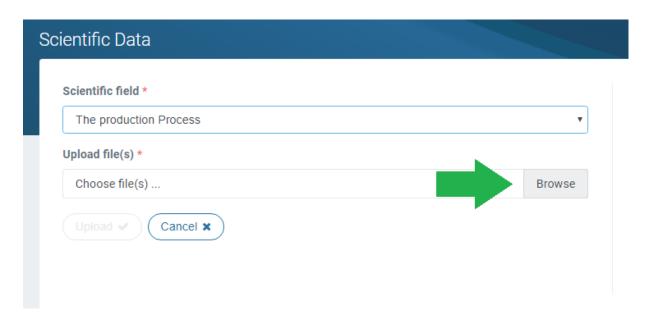
Start by clicking on the "Add New File" button located at the top of the web form:



Select the field in the drop-down menu to which the uploaded document will belong:



Next, upload the relevant file by clicking on the "Browse" button. This will open up a navigation window in which you will be able to search for the corresponding document on your PC/device:



A green marker flashes once the document has been successfully uploaded:



Once the document has been uploaded, you have the option of indicating whether or not the document contains any confidential information. If it does, you'll need to write a justification in the corresponding text box:



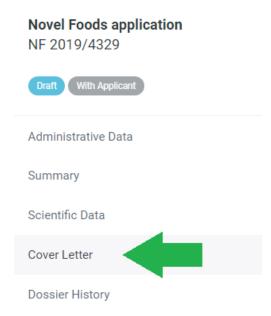
→ Repeat this process for every scientific field. You also have the ability to upload several documents to one field.

Note: The analysis of data shall be presented in a clear format, using standardised scientific units. The raw data and the format of the file used for the statistical analysis should be submitted in an editable form.

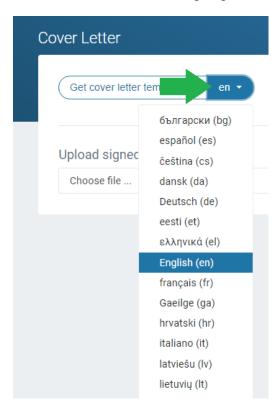
All the scientific fields need to be filled in order to proceed with the submission of your application.

Cover Letter tab

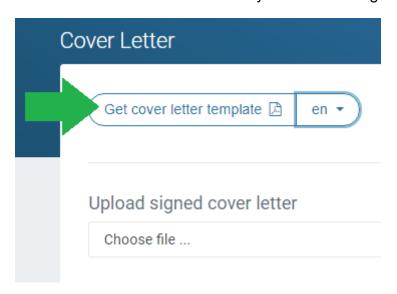
Select the "Cover Letter" tab in the left-hand menu:



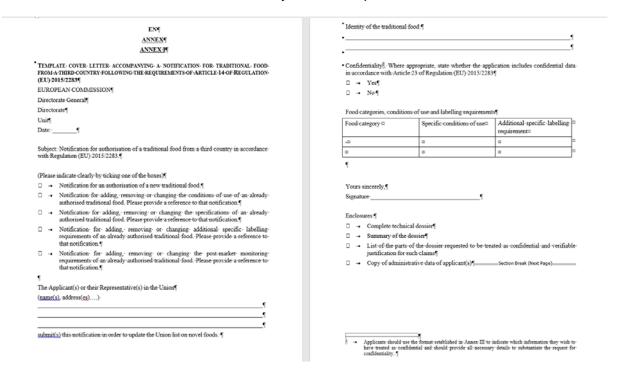
→ Here you can download the Cover Letter template. Select which language you would like the Cover Letter to be in by selecting the relevant language in the drop-down list:



→ Then, click on "Get cover letter template". This will download a template of the cover letter in your chosen language in PDF format:



Save the Cover Letter on your desktop.



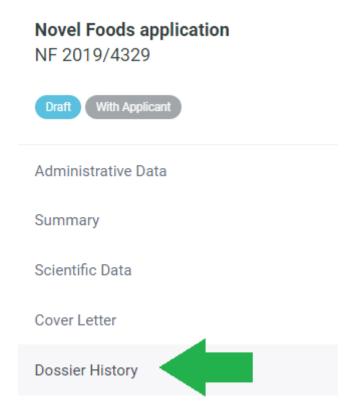
Fill in the template, print it out, **sign it manually**, scan it and save it on your desktop **as a PDF**. Click on "**Browse**" and locate the signed cover letter on your desktop. **Double click on the document** and it will be uploaded onto the application.



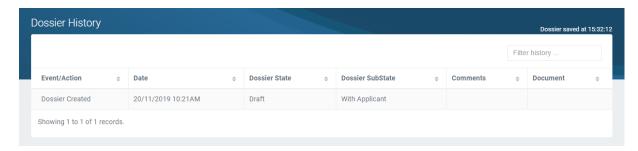


Dossier History tab

You can check out the status of your application by clicking on the "Dossier History" tab:



Here you will find a summary of the status of your application(s), including the date that it was created, the dossier state, substate, etc:

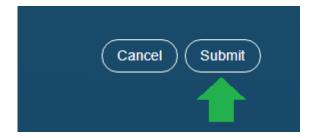


Please note: Whilst the application is still in "draft" phase, you have the possibility of deleting it completely from your application list. Simply head to your application list on your dashboard, and click on the corresponding "Delete" button underneath the "Action" tab:



Submitting your application

→ Once all the information marked with a red star (mandatory fields) has been filled in and the cover letter uploaded, submit the application by clicking on the "Submit" button:



You also have the option of cancelling the application.

Warning: Only a draft (Not submitted) dossier can be cancelled/deleted

Please make sure that all mandatory fields (with a red asterisk) in all relevant tabs (Administrative Data, Summary, Scientific Data, Cover Letter) are filled in correctly.

If you click on "Submit Application" and a mandatory field is missing, on orange "error message" will appear indicating which tab needs to be filled in:



Before your application is confirmed, you must confirm your personal data. Simply click on the "Confirm" button do to so. You also have the option of attaching any supporting documents – simply click on the "Attach document" button and add any relevant files from your computer/device:



A pop-up will now appear asking you to confirm your application and informing you that your dossier will now be moved to "Application Acknowledged" phase. An email will then be sent to you and the EC. Click on "Confirm" to proceed:

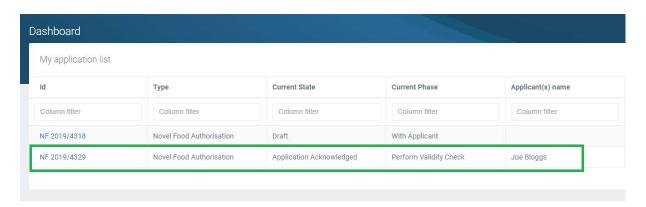
By confirming:

- the dossier will be moved to this state/phase: Application Acknowledged / Perform Validity Check
- · An email will be sent to : EC, MS



The system will now direct you back to your dashboard. Here you will note that the state of the application has moved from "**Draft**" to the "**Application Acknowledged**" phase and the current phase of the application now reads "**Perform Validity Check**":

The system will now direct you back to your dashboard. Here you will note that the state of the application has moved from "**Draft**" to the "**Application Acknowledged**" phase and the current phase of the application now reads "**Perform Validity Check**":



When the status of the notification changes, you will receive an automatic email update.

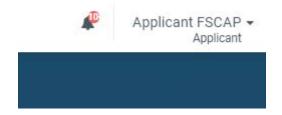
Note: To edit information after having submitted your notification, please send an authorisation request to the Support Team, and specify the number of your notification and which section(s) need(s) to be edited. This is very important for the support team to be able to identify your application quickly and respond to you in a timely manner. The support team email address is: Sante-FOODSYSTEMS@ec.europa.eu The section(s) in question will be editable, whilst the rest of the notification remains in read-only mode.

Request for Information

You will receive an email once your application has been submitted.

Subsequently, if your dossier is any way incomplete, the EC will require more information concerning any part of an application and you will receive a "Request for Information" detailing which section of the application needs to be completed/include more details.

Once you have logged into the system, you will notice a bell shaped notifications icon on the top right hand corner of the window, next to your user name:

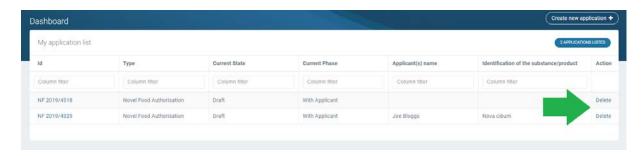


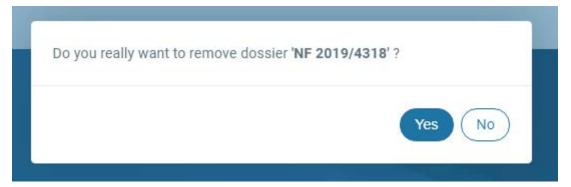
Here the system will send you updates concerning the status of your application(s). This can be a request for information, detailing which section of the application needs updating, a notification informing you that your application has moved on to the next stage, amongst others. The notification icon will not disappear until you have dealt with it.

Please Note: If you have received a notification/email request for information, remember to re-submit your request, once all of the information has been entered. Do this by clicking on the re-submit button on the top right of your screen.

Withdrawing your Application

At any moment, you have the option of withdrawing/deleting your application. Simply click on the "Delete" button on the right hand side of the application details on the dashboard. You will receive a message asking you to confirm the deleting of the dossier:

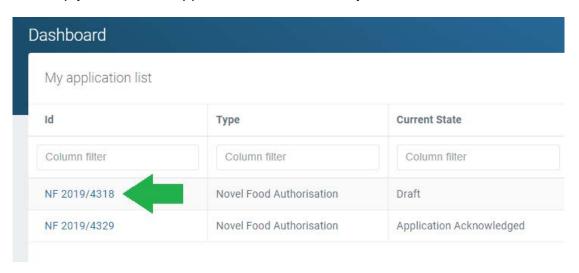




Editing your contact details

You have the possibility of editing your contact details linked to an application (in any phase).

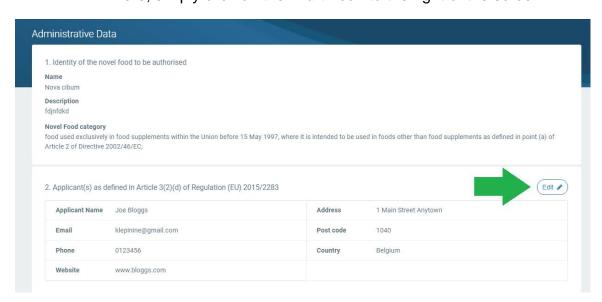
Simply click on the application ID number on your Dashboard:



The system will load the application.

You will be taken straight to the administrative data section of the application in question.

→ Here, simply click on the "Edit" icon to the right of the screen:



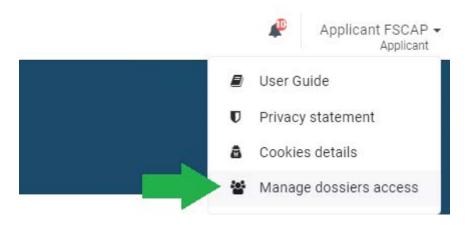
→ Once you have done editing the details, click on the "Save" button to the right of your screen:



Managing Dossier Access

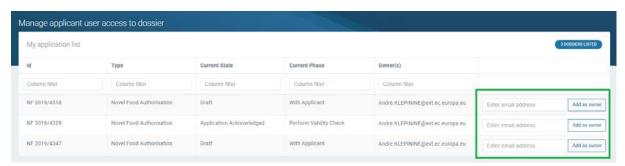
You have the ability to manage user access to any dossier at any time.

➡ When you are logged into the system, simply click on the drop-down menu where you see your name on the top-right hand side of the window, then click on the "Manage dossiers access" tab:



You will be taken to the "Manage applicant user access to dossier" page.

→ Here you can add another user as "owner" of an application by entering their email address in the corresponding box:



Note: Bear in mind, the user that you are adding should have a valid EU login account and should already have logged into the FSCAP system *at least once*.

Once you have clicked on "Add as owner", a green box should briefly appear indicating that the user has been added successfully. Now you will notice that the email address of the individual has been added to the application owners:



Note: You can remove owners at any time by clicking on the blue X to the right of their email address. Please bear in mind that at least 1(one) owner needs to be associated to an application.

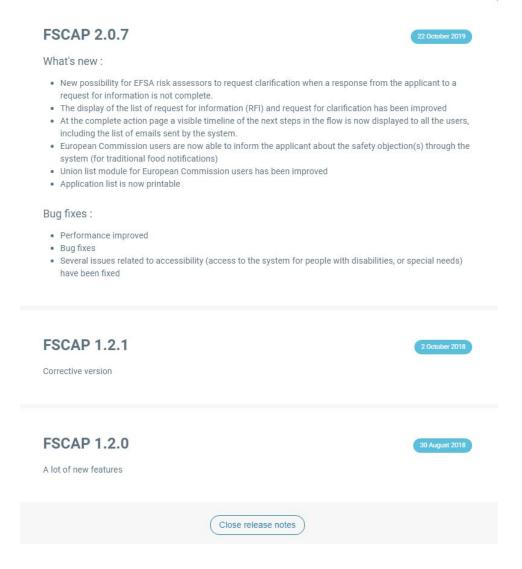
Checking for Version Updates

At any time you have the option of checking for any updates/improvements that have been made to the platform.

→ From your dashboard, simply click on the version number on the very bottom left of the window:



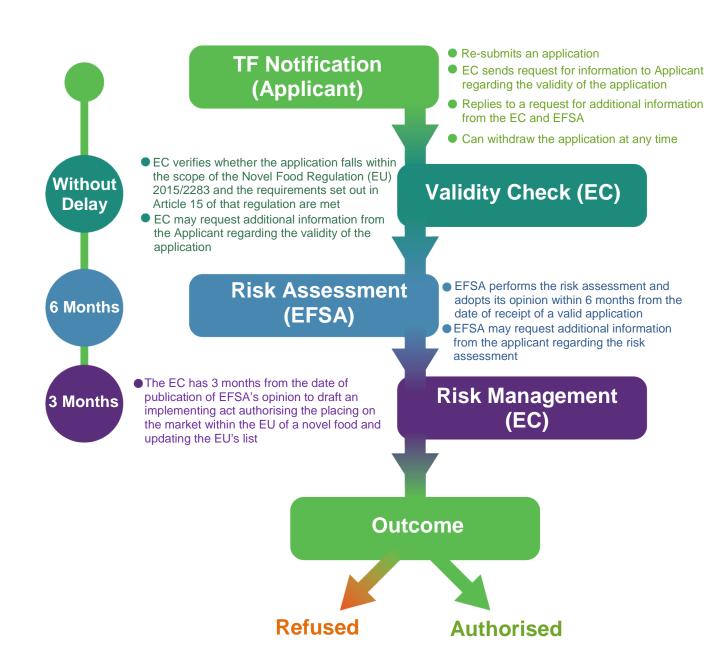
Now you will be able to view details concerning the latest release of the application, including any updates and fixes that have been released and are operational:



Contact Details

If you have any questions regarding your application, do not hesitate to contact the dedicated support team at: <u>SANTE-FOODSYSTEMS@ec.europa.eu</u>

Traditional Food Application Workflow



What to do if the traditional food notification is rejected for duly reasoned safety objection(s) Note: In case of refusal of a traditional notifications for safety objections, an applicant may resubmit an application to the conditions as outlined in article 16 of the Legal reference: Legal reference, Article 16: Application for the authorisation of a traditional food from a third country where the Commission, acting in accordance with Article 15(5), does not authorise the placing on the market within the Union of a traditional food from a third country or update the Union list, the applicant may submit an application including, in addition to the information already provided in accordance with Article 14, documented data relating to the duly reasoned safety objections submitted in accordance with Article 15(2).

Once a Traditional food notification has been refused for duly reasoned safety objection(s), you may submit an application (once a Commission Decision not authorising the placing on the market within the Union of the TF concerned has been adopted and subsequently addressed to the concerned applicant) by clicking on the "Apply for application in accordance with Article 16" button, displayed at the top of the application detail of the notification.

Note: The button allowing you to create a Traditional food application in accordance with article 16 of the regulation will be visible only after a traditional notification has been rejected for safety objection(s) reason. This type is not visible in the drop down list when you start a new application.

⇒ By clicking on this button, a pop-up window appears and asks you to confirm the creation of the draft traditional food application.

If you click on No, nothing happens, the draft is not created and you are back at the traditional food application form. If you click on Yes, the system starts creating the draft. While the draft is being created no action can be taken on the traditional food notification and a pop-up window will inform you that the process of creating the new traditional food application might take some time. You will be alerted once it is done by an email notification (sent to the email address specified in your ECAS account). You will find the reference number of the draft traditional food application in the email.

The whole notification content is copied into the new draft traditional food application. This action might take some time, as the dossier can contain a lot of documents.

All the data from the administrative part and the scientific part are copied. Two new items are requested to be provided on the scientific part: I) Duly reason safety objection(s) II) Response to duly reason safety objection(s)

Frequently Asked Questions (FAQs)

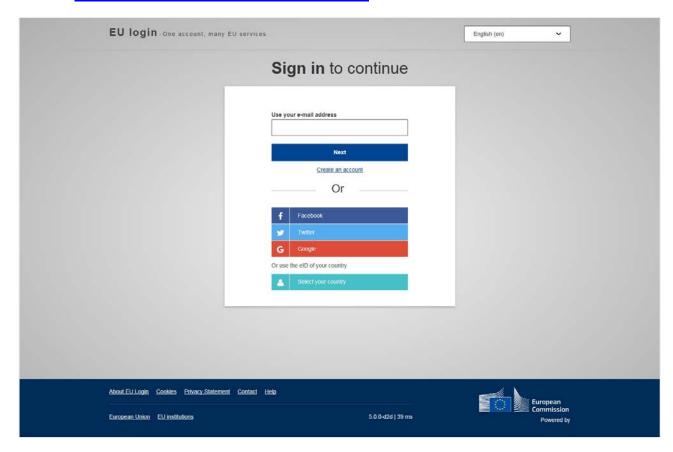
How do I know when the status of my application changes?

You will receive an automatic email when the status changes.

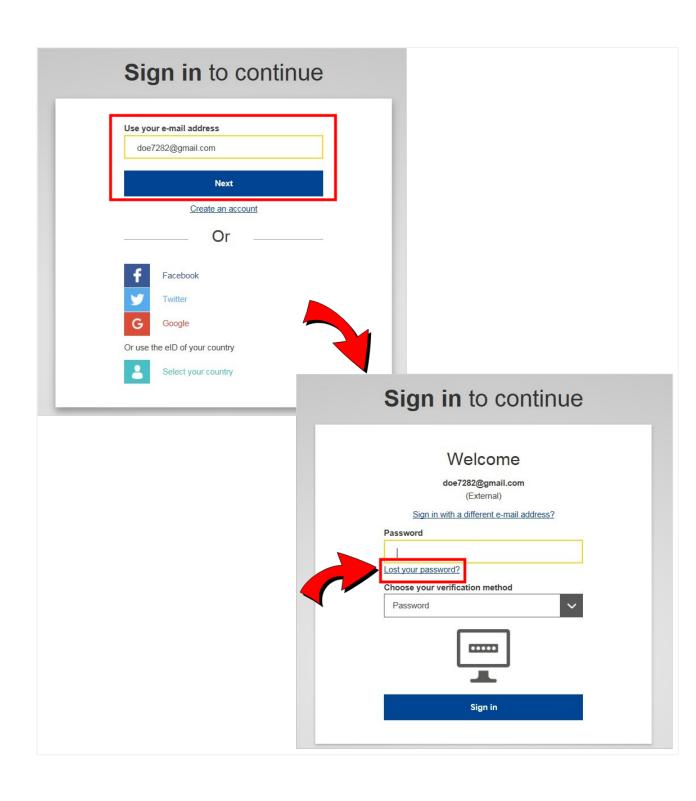
How do I reset my EU Login password?

If you have forgotten your password or cannot log into EU Login, please follow the below steps in order to request a new password.

→ Go to EU Login by entering the following address in the browser: https://webgate.ec.europa.eu/cas/login

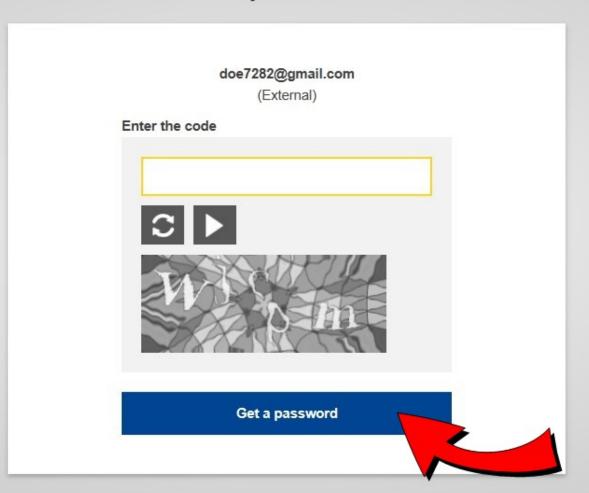


→ Click on 'Lost your password?' in order to request a new one.



Fill in the requested information and click on 'Get a password'.

New password

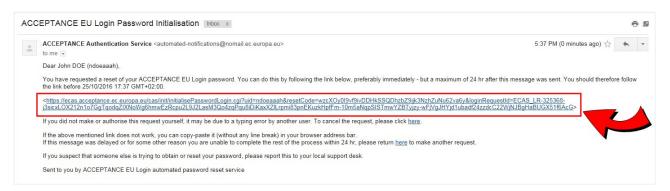


→ After that, the following information is displayed:

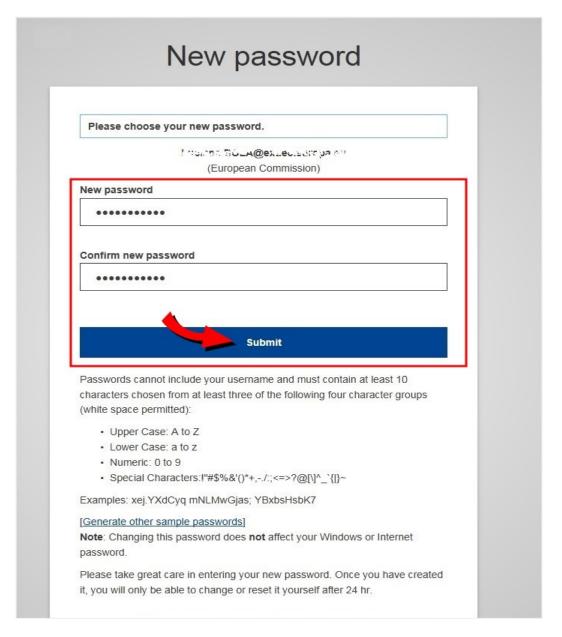
New password

In the next few minutes, you will receive an e-mail containing a link to this site. If you need assistance, use <u>this link</u> to go to the contact page.

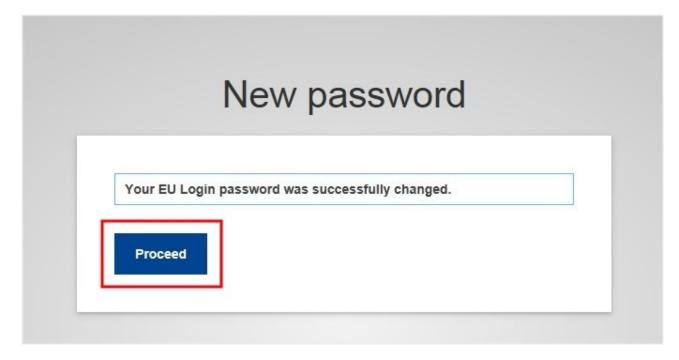
→ And you get an e-mail from EU Login allowing you to reset your new password in the system.



- Follow the link in the email to change your password.
- Click on 'Submit'.



→ The following message is displayed. Click on 'Proceed' to login:



How to edit an application after it has been submitted?

To edit your application (NF Authorisation or TF Notification) after submitting it, you must send a request to the Support Team. Specify the application number and the section(s) you need(s) to edit. The EC will then unblock the section(s) in question and you will be able to update them accordingly. You will receive an email notification.

Note: Your application is put "On Hold" for the duration of the editing process.

What can I do if my Traditional Food notification is rejected?

You can Re-submit your notification as a new application but in this case, as a**Novel Food authorisation**.

What Email does the system use to send me Updates and Requests?

The system will always send notifications to the email specified in the EU login form.

If you need to change this email, please check the section "how to change my EU login contact details".

What happens if I withdraw my application?

By withdrawing your application the procedure will be stopped.

Who do I contact if I wish to erase my Personal Data?

If you wish to erase your personal data from the EC's databases, please contact the Support Team.

Also, read the **privacy statement** containing more information regarding the processing of your personal data within the context of the novel food system.

What happens if the application is not created correctly?

You will receive a notification email explaining that the process was not successful. In this case, we suggest that you contact the <u>Support Team</u> directly, indicating the reference of the traditional food notification for which you want to re-apply.

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