

EU CODE OF CONDUCT ON RESPONSIBLE FOOD BUSINESS AND MARKETING PRACTICES

TEMPLATE FOR COMPANIES

NAME OF COMPANY

REPORT SUBMITTED ON (DATE)

Type of business/sector <i>(E.g. retail, dairy)</i>	Sustainability dimension <i>(E.g. environmental, social)</i>	Code aspirational objective <i>(1-7)</i>	Individual commitments with baseline	Progress on KPIs and goals (qualitative and/or quantitative)	Additional information (optional) <i>(E.g. partnerships, geographical coverage, sharing best practices, links with other COM initiatives, with other reporting initiatives)</i>	Comments (optional) <i>(E.g. enablers, ideas on how to improve)</i>
Retail	environmental	2	Ahold Delhaize’s brands are working across the value chain, together with customers and suppliers, towards our target of reducing food waste in our own operations by 50% from 2016-2030	In 2022 the percentage reduction in tonnes of food waste per food sales compared to a 2016 baseline was 33%.	Please be referred to page 36, 62 and 274 in our Annual Report 2022	

Retail	environmental	4	Ahold Delhaize's brands are working towards zero plastic waste from own-brand packaging by 2025 by making the plastic packaging we use 100% recyclable, compostable or reusable	In 2022 the percentage of reusable, recyclable or compostable own-brand primary plastic packaging was 27%	Please be referred to page 37, 110 and 276 in our Annual Report 2022	
Retail	environmental	4	Ahold Delhaize's brands are working towards 25% of own-brand plastic product packaging made from postconsumer recycled content by 2025	In 2022 15 thousand tonnes of own brand primary plastic packaging came from post consumer recycled content. This is 8% of the total primary own brand plastic packaging used by Ahold Delhaize brands	Please be referred to page 37, 110 and 276 in our Annual Report 2022	In 2022, Ahold Delhaize announced that, by 2025, its brands aim to reduce the use of virgin plastic in their own-brand primary product packaging by 5% compared to 2021
Retail	environmental	3	Ahold Delhaize's brands are working towards 50% reduction in absolute greenhouse gas emissions from our own operations (scope 1 and 2) between 2018-2030	Percentage reduction in absolute CO2 - equivalent emissions from own operations (Scope 1 and 2) compared to a 2018 baseline was 32%	Please be referred to page 36, 107-109 and 270 in our Annual Report 2022	

Retail	environmental	3	Ahold Delhaize's brands are working towards 15% reduction in absolute greenhouse gas emissions from our value chain (scope 3) between 2018-2030	Ahold Delhaize reported an increase of 9% compared to its 2018 baseline and a decrease of 4% compared to its 2020 baseline	Please be referred to page 114-115 and 272 in our Annual Report 2022	In 2022 Ahold Delhaize updated its targets to 37% reduction in absolute greenhouse gas emissions from its value chain (scope 3) between 2020-2030.
Retail	environmental	3	Ahold Delhaize's brands are working towards being net-zero before 2050	The previous two targets are intermediate steps in working towards being net-zero before 2050.		
Retail	environmental	7	Ahold Delhaize's brands are working towards 100% sustainable sourcing for seafood in our own brand products by 2025	By the end of 2022, 97% of own brand seafood products were certified against an acceptable standard	Please be referred to page our website regarding performance on our sustainable sourcing of seafood	
Retail	social / health	1	All Ahold Delhaize brands to have customer-facing nutritional guidance systems in place by 2025 for own brand products	At the end of 2022 8 brands had customer facing nutritional guidance in place	Please be referred to page 113 and 287 in our Annual Report 2022	
Retail	environmental / social	7	Ahold Delhaize brands are working towards zero deforestation by 2025 through 100% sustainable sourcing of soy, palm oil, cocoa, coffee, tea, wood	By the end of 2022, 100% of soy (through buying of RTRS credits), 100% of palm oil volumes (89% segregated or	Please be referred to page 113 in our Annual Report 2022 and our website regarding performance on our critical commodities.	

			fiber for our own brand products	mass balance and 11% through RSPO credits), 89% cocoa, 97% coffee, 99% tea and 97% of wood fiber products were certified against an acceptable standard		
Retail	health / social	1	Ahold Delhaize brands are working towards raising sales of healthy own-brand products to >52% by 2025	54,4% of healthy own-brand food sales as a proportion of total own-brand food sales .	Please be referred to page 36, 117 and 287 in our Annual Report 2022	A product is marked as healthy in our calculation of the performance indicator if it earns a NutriScore A or a B score or at least one star under the Guiding Stars standard.

Additionally and as per your request, we would like to spotlight examples of the work Ahold Delhaize brands are undertaking in the area of aspirational objectives 5 and 6, that are not part of our commitments under the Code of Conduct.

- Aspirational objective 5: In the “Better for Nature and Farmer Programme,” our brand Albert Heijn in the Netherlands cooperates with more than 1,100 suppliers and farmers. Through the program, Albert Heijn makes agreements about sustainability, innovations and the earning capacity within the food chain.
- Aspirational objective 6: Our brand Albert Heijn in the Netherlands is partnering with the World Wide Fund for Nature Netherlands (WWF-NL) to support the goal to halve the environmental footprint of the Dutch customer’s shopping basket by 2030. The partnership will draw on the experience WWF-UK has gained working with supermarkets in the UK, to provide a “scientific

blueprint” in the Dutch context with actions necessary to achieve that goal. This Dutch version will be open source and WWF-NL and Albert Heijn will be asking other Dutch retailers to join.